

KARUK TRIBE
HEALTH BOARD MEETING AGENDA
Thursday, May 11, 2017 3 PM, *Happy Camp, CA*

A) CALL MEETING TO ORDER – PRAYER - ROLL CALL

AA) HEALTH MISSION STATEMENT

The mission of the Karuk Tribal Health Program is to provide quality healthcare for Native Americans, and other people living in the communities we serve as resources allow. Our purpose is to appropriately assess or reassess conditions of illness, disease, or pain, provide culturally appropriate educational, preventative, and therapeutic services in an environment of continuous quality improvement.

CH) APPROVAL OF THE AGENDA

EE) CONSENT CALENDAR

F) APPROVAL OF THE MINUTES (March 9, 2017)

H) GUESTS (Ten Minutes Each)

- 1.

I) OLD BUSINESS (Five Minutes Each)

- 1.

II) DIRECTOR REPORTS (Ten Minutes Each)

1. Vickie Simmons, HR Coordinator (written report)
2. Tony Vasquez, Medical Director (written report)
3. Kori Novak, Health CEO (written report)
4. Josh Stanshaw, Operations Manager (written report)
5. Eunsun Lew, Dental Director
6. Annie Smith, PHN

K) REQUESTS (Five Minutes Each)

- 1.

M) INFORMATIONAL (Five Minutes Each)

- 1.

M) CLOSED SESSION (Five Minutes Each)

1. CHS (dinner break)
2. Barbara Snider

3. Tribal Council Members

N) SET DATE FOR NEXT MEETING (Thursday, June 8, 2017 at 3 PM Happy Camp.

OO) ADJOURN

**Karuk Tribe – Health Board Meeting
March 9, 2017 – Meeting Minutes**

Meeting called to order at 1pm by Chairman Attebery

Present:

Russell “Buster” Attebery, Chairman
Michael Thom, Secretary/Treasurer
Renee Stauffer, Member at Large
Alvis “Bud” Johnson, Member at Large
Arch Super, Member at Large
Charron “Sonny” Davis, Member at Large
Joseph “Jody” Waddell, Member at Large

Absent:

Robert Super, Vice-Chairman (travel)
Josh Saxon, Member at Large (travel)

Sonny Davis completed a prayer and Buster read the mission statement.

Agenda:

Renee Stauffer moved and Bud Johnson seconded to approve the agenda, 6 haa, 0 puuhara, 0 pupitihara.

Consent Calendar:

None.

Minutes from February 9, 2017:

Renee Stauffer moved and Michael Thom seconded to approve the meeting minutes, 6 haa, 0 puuhara, 0 pupitihara.

Guests:

1) Sinead Talley, Grants /Agreements:

Sinead has one action item. It is a grant proposal for Elk Management and it has been recommended to KRAB. Bill and Dan have been working on this for a year or more, which will study the elk in this area. Buster commented that Briana Fraley is Self-Governance for Smith River, which will be working on the possibility for Tribes to work on studies regarding Elk. This proposal is to get a baseline understanding of the population. The budget is subject to change based on Fish and Wildlife funding availability as well as negotiated amount.

Arch Super moved and Renee Stauffer seconded to approve resolution 17-R-016, 6 haa, 0 puuhara, 0 pupitihara.

2) Eric Cutright, IT Director:

Eric is present to seek approval of procurement. He first sought approval of a maintenance agreement 17-A-022 for Child and Family Services along with the purchase of a copier for the facility with procurement.

Arch Super moved and Jody Waddell seconded to approve agreement 17-A-022, 6 haa, 0 puuhara, 0 pupitihara.

Renee Stauffer moved and Bud Johnson seconded to approve procurement and allow the purchase for the copier from Ray Morgan, 6 haa, 0 puuhara, 0 pupitihara.

He then sought approval of telemedicine equipment. It is the cameras that handle the video for linking. The purchase will provide two teleconference units for each medical clinic, additional fourteen units that will go to mostly child and family service providers (each at their desk), and a few extra for staff that may need them.

Arch Super moved and Michael Thom seconded to approve procurement for video conferencing cameras and software from Solutionz Consulting Inc., 6 haa, 0 puuhara, 0 pupitihara.

He then sought approval of specialized cameras that are compatible with the new telemedicine equipment.

Michael Thom moved and Renee Stauffer seconded to approve procurement and allow the purchase from Telemed Global, 6 haa, 0 puuhara, 0 pupitihara.

He also sought approval of procurement for the custom carts that will hold the telemedicine equipment used in the exam room of all three Karuk medical clinics. Buster asked if the equipment was consulted with the medical providers or the clinical staff for the purchases. Eric confirmed that when the grant was drafted they were consulted.

Arch Super moved and Renee Stauffer seconded to approve procurement for custom carts that will hold telemedicine equipment, 6 haa, 0 puuhara, 0 pupitihara.

He reported that he is working on comments to the PCUC and hasn't completed them yet. He would like to draft those comments but they will need to be approved by phone vote later this week.

Director Reports:

1) Vickie Simmons, HR Director:

Vickie is present to review her report. Sheila is the new GPRA Coordinator and Vickie has begun training for the position. The GPRA Coordinator position will be working out of Yreka after her training is complete.

She has one action item; a change in a position description.

Arch Super moved and Renee Stauffer seconded to approve the revised Maintenance Worker position description, 6 haa, 0 puuhara, 0 pupitihara.

Michael Thom moved and Bud Johnson seconded to approve Vickie's report, 6 haa, 0 puuhara, 0 pupitihara.

2) Eunsun Lew, Dental Director:

No report. Must submit monthly written reports.

3) Tony Vasquez, Medical Director:

No report. Must submit monthly written reports.

4) Kori Novak, Health CEO:

Not present, on travel.

Buster asked if there have been advertisements of opening on Saturday's. It was noted that his actual start date is unknown.

Therapy on Saturday's was inquired about as well. Josh updated the Health Board that Kori and Pat have been discussing this but he is unsure of all the details at this time.

Josh reported from January to February there was incline in patients seen.

Kori is asking for different days approved to her next DC trip.

Arch Super moved and Renee Stauffer seconded to approve moving the previously approved two days to the next DC trip for Kori, 6 haa, 0 puuhara, 0 pupitihara.

She has a written request for out of state travel to Alaska in June. It is a public health conference and the Council would like to know if Annie Smith is attending. This will be tabled to the Planning Meeting.

Arch Super moved and Jody Waddell seconded to approve Kori's report, 6 haa, 0 puuhara, 0 pupitihara.

Buster asked about Jeff Ott and his certification regarding billing. Josh discussed that he spoke to Sandy regarding this and he has submitted information to CMS, and he must continue to certify. He will complete that and then he will work on his Medicare certification.

5) Pat Hobbs, Children & Family Services:

Pat is not present, written report provided.

Buster had several questions regarding Pat's report but he will contact Pat and seek an update.

Renee Stauffer moved and Michael Thom seconded to approve Pat's report, 6 haa, 0 puuhara, 0 pupitihara

6) Cindy Hayes, Yreka Clinic Manager:

Cindy is not present, written report provided. There was a notation on the physician that the Tribe has for hypertension and kidney disease. There are several referrals for her services.

Jody Waddell moved and Sonny Davis seconded to approve Cindy's report, 6 haa, 0 puuhara, 0 pupitihara.

7) Annie Smith, PHN:

Annie is not present, report provided.

Buster noted that under the CHR program, the CHR's are phoning elders on a regular basis in Yreka and that is a good thing.

Renee Stauffer moved and Sonny Davis seconded to approve Annie's report, 6 haa, 0 puuhara, 0 pupitihara.

8) Josh Stanshaw, Operations Manager:

Josh is present to seek approval of letters of intent for capital purchases that were done. The document requires an agreement number. It will be submitted through the internal review.

Josh then noted that Madrone Hospice provides ads into the Madrone hospice brochure. Josh submitted them to be approved by the Council to be distributed.

Michael Thom moved and Bud Johnson seconded to approve medical ads, 6 haa, 0 puuhara, 0 pupitihara.

9) Lessie Aubrey, Grants, Accreditation:

Lessie is not present, report provided.

Buster asked about the Happy Camp Dental Audit charts review. It was concerning that the receptionist did not identify the Face Sheet. They will work on this and improve the numbers.

Arch Super moved and Renee Stauffer seconded to approve Lessie's report, 6 haa, 0 puuhara, 0 pupitihara.

10) Patti White, RPMS Site Manager:

Patti is not present, written report provided.

Visits were down due to winter storms.

Michael Thom moved and Bud Johnson seconded to approve Patti's report, 6 haa, 0 puuhara, 0 pupitihara.

11) Sandra Dodson, HC Clinic Manager:

Sandy is not present, written report provided.

Renee Stauffer moved and Sonny Davis seconded to approve Sandy's report, 6 haa, 0 puuhara, 0 pupitihara.

12) Babbie Peterson, OR Clinic Manager:

Babbie is present to review her report. She noted that she had an error in her report. She explained that the lab visits should state 45 lab visits. Renee asked if the dental schedule is filled up. Babbie noted that no, but she believes it's a matter of educating the population about dental services for the area.

The generator was not refueled during a storm which made the medications completely a loss. Babbie noted that she reached out to Kerry Waddell but his supervisor denied service due to safety concerns with the road/weather. There were a lot of factors that lead up to the issue. Buster asked how to prevent this from happening again. Babbie reported that Eric has been put in charge of maintaining generators. Babbie noted that the costs were included in possible FEMA recovery. It was Babbie's preference to have a propane fill for the generator services.

Michael Thom moved and Bud Johnson seconded to approve Babbie's report, 6 haa, 0 puuhara, 0 pupitihara.

Jeanerette Jacobs-Johnny:

A meeting was held on December 1st in which some Council Members attended. The notes she got, they discussed removing the stove in the Senior Nutrition Program. Jeanerette then discussed

that Tommy Horn was taking measurements to see how it could be done. She noted that having the stove altered a little, may still allow use of the stove or movies in that room. Acupuncture is reported to no longer be done which is a hindrance in services for several people in the community.

Now needs to have a certification from language.

She reported on the Weitchepec bridge. She discussed awards for the basketball teams. She discussed several activities that are still ongoing in the community.

Buster reported that the teaching credential system needs to be outlined and back on track. It is a priority. He believes there will be another update regarding this at the next People's Center Advisory Committee Meeting.

Renee reported that Kori had offered acupuncture at the Orleans Clinic but it was declined. Renee noted that acupuncture folks were taking up a lot of space and there were some safety issues with needles being left around the facility. The fire place is slated for removal based on it being oversized and it doesn't even work. The space that is available is at the Orleans Clinic and more in line with healthcare including safety precautions.

Buster noted that they will make a note of checking on the elders with KTHA and the Elders workers. Also, identifying a priority system based on the weather and better preparations could be done. Better heat sources would be good for Orleans. Jody asked about the heaters in Orleans. They may need to be serviced.

Closed Session:

Consensus: to seek a new vehicle for the Tribal Council, provide gaming the older council vehicle, and then return it to the fleet once gaming is up and running.

Consensus: to allow Michael to attend CRIHB training instead of KTHA Planning.

Consensus: for Jody Waddell to evaluate and gather information on rescue services.

Consensus: to research options for the Heath Board Meetings that serve the Membership but also allow for continuity.

Consensus: to request that all participants attend the KRAB and that no unnecessary persons are required to attend that may be costing the Tribe undue funding.

Michael Thom moved and Bud Johnson seconded to approve out of state travel for Arch Super in May 2017 for CRIHB lobbying efforts, 6 haa, 0 puuhara, 0 pupitihara.

Informational: a survey may need developed to gather any feedback from the Management Team that the Council can evaluate and review.

Bud Johnson moved and Renee Stauffer seconded to approve Administrative Lunch during weather; \$201.48, 6 haa, 0 puuhara, 0 pupitihara.

Arch Super moved and Bud Johnson seconded to approve insurance for noted locations; HC High School, Yreka High School, Yreka Wellness Center for educational events, 6 haa, 0 puuhara, 0 pupitihara.

Renee Stauffer moved and Michael Thom seconded to approve releasing Pikyav Research Protocol, 5 haa, 0 puuhara, 2 pupitihara (Arch Super/ Sonny Davis).

Arch Super moved and Renee Stauffer seconded to approve the submitted excused request staff day list, 4 haa, 2 puuhara (Arch/Michael), 0 pupitihara.

Meeting adjourned at 5:12pm

Next Meeting Date: April 6, 2017 at 3pm in Happy Camp

Respectfully Submitted,

Russell “Buster” Attebery, Chairman

Recording Secretary, Barbara Snider

HHS HR DIRECTOR REPORT

Karuk Tribal Health Board Meeting

May 11, 2017

Vickie Simmons

April Report

ACTION ITEMS:

MARCH ACTIVITIES:

1. New Hires:

Billing and Accounts Receivable Technician – BaiLei Allec

Data Entry Analyst II – Janet Beck

On-Call Custodian – Curtis Bryner

LVN – Danci Harris

CHR I – Christina Sherburn

PT Contracted DENTIST – Dr. Donald Kim (newly credentialed and privileged)

Interviewed:

CHR I

Billing and Accounts Receivable Technician

Data Entry Analyst I – no selection made

LVN

Screenings:

Data Entry Analyst I

Billing and Accounts Receivable Technician

Medical Social Worker – applicant not qualified

Resignations:

Dentist – Letter received from V. Brassea (anticipated June departure)

Medical Assistant-Y - received letter from K. Clark (anticipated May departure)

Mental Health Intern – K. Rigby (left before stated resignation date)

Social Worker-O - G. Haas (anticipated June departure)

HHS jobs yet to fill are for: Yreka Dentist, Clinic Physician for Happy Camp and for Yreka, Medical Social Worker, Data Entry Analyst I for Happy Camp, Medical Assistant for Yreka, Dental Sterilization Technician for Yreka, and Social Worker for Yreka and/or Happy Camp.

2. Miscellaneous HR opportunities:

FMLA – One employee returning, one possible return, one denied application, two possible applications in process. Disciplinary issues in three departments.

Office meetings with both employees and supervisors.

3. Miscellaneous conference calls, webinars, meetings and orientations.

4. In-person and telephone training of Sheila Super. She will soon be attending the GPRA and Diabetic Conferences in Sacramento which should advance her training.

5. In the process of updating the wages on all health program job descriptions. Will be working with the supervisors, managers, and directors on this project.

6. Sent health employee reminder letters/e-mails for soon to be expired licenses, certificates, CPR cards, employee physicals, and evaluations.

APRIL TRAININGS:

STATISTICS:

HHS Staff – 102

Contracted Staff - 4

HEALTH BOARD CEO REPORT

11 May, 2017

SYNOPSIS:

The purpose of the board report is not to be an activity list. The Health board report is to convey meaningful information to the Health Board members in a clear, consistent, and concise manner. For this reason, as well as in an effort to streamline processes and create consistency, all reports coming from HHS to you will be in this formatted template. That being said we want to make sure that you are getting all the information you need. Please let me know.

Action Items:

SECTION 3:

- Introduction of Janetta
- HHS Bi-Annual Meeting April 18
- Medical numbers
 - Savings in prior authorizations- April

For the month of April our Yreka MA did 12 prior auths. She had 6 approved, 2 where denied and 4 she found a covered alternative.

CHS&DIRECT 4 approved and 1denied

Ineligible 2 approved, 1 denied, 4 found a covered alternative

Here is the finical break down on it.

CHS&DIRECT =469.70

Ineligible =2,142.41

Total money saved by getting P.A. done April \$2,612.11

SECTION 4:

GRANTS, COMPLIANCE AND ACCREDITATION

Board Report May 11, 2017

Section 1:

CQI Reports:

1. Pain Management: Dr. Vasquez reported that he has now completed the required course to prescribe suboxane, which is an alternative to narcotics. He says he is just waiting to receive his certificate before he can begin using it.
2. Yreka Dental Records: Susan Beatty reported on the Dental Record Audit that Dr. Felker was down in three areas; 70% for Exam/Treatment Plan Signed, and 60% for both Medications and Consent for Treatment. The goal for all categories is 90%.

Dr. Millington went down on three categories as well. Allergies and Exam Treatment Plan Signed were both at 80% and Consent for Treatment was down to 70%.

Susan reported that Dr. Lew was below 70% in all categories of the audit.

Chris Crouch RDH did not meet the 90% goal in 2 categories; Allergies and Medications were both at 80%.

Susan feels that these rates were down due to being short and newness of staff. Improvements are being made because she is able to list medications into Dentrax now.

3. Susan Beatty reported that she has selected a new additional project to monitor. She will be changing the signature line on the Consent for Treatment Form to the end of the page where she believes it will be more visible to the patient. She will be monitoring the success of collecting signatures on this form.
4. Babbie reported that a vital sign was not taken during a visit, but that the patient had been in earlier in the same week. Otherwise the charting looks good.
5. Partnership Eye Exams: Amy Coapman reported that Yreka was showing slight improvement but Orleans needs to get at least one patient examined to reach the 75th percentile goal. She believes Happy Camp received new Partnership patients making their rate decline. She notes that we still have 1 quarter of the reporting period to go.
6. GPRA Report: Sheila Super reports that we only have one quarter to meet GPRA measures and we have not met them. Plans are being discussed to get the numbers up before the end of the quarter.

Section :

The ECRI Institute provides free training to HRSA grantees. So when they offered a Certification in Risk Management I registered for it. It was 10 modules long with quizzes you had to pass. I completed it, passed and received my certification. The information was very good.

I have taken 3 online sessions on the iCare software program that were about 1 hour long. It was helpful. In addition, I took a course in Patient Registration and Benefits. This was four days long which included April 21, 2017. It was loaded with excellent information and I learned much.

Respectfully Submitted,

Lessie Aubry

RPMS/HER/EDR

Board Report May 11, 2017

-- The Operations Summary for March 2017 showed we had 2,505 visits and **we are up by 465 visits over February 2017. Yreka was up by 193 visits, Happy Camp was up by 253 visits and Orleans was up by 19 visits. Medical was up by 122 (including nephrology), Dental was up by 189, AOD was down by 4 visits, and Mental Health was up by 3 visits.**

1,446 of these visits were 'official' APC (Active Patient Count) visits and of these 764 were for Native Americans (53%). The running total for calendar year 2017 is 6,063 visits compared to 6,149 visits for the same period in 2016. I believe our numbers will continue to increase this year with the addition of providers, services and extended hours.

--The IHS ISSA (Information Systems Security Awareness) Training went out to health users on March 1st and all other users on March 7th. At this time health has 93% of Health users have completed the training. 3 out of 101 users have not completed for the health program.

The remainder of employees is at 75% completion. 128 of 170 computer users have completed. This includes Council, Administration, Finance, Judicial, Transportation, TANF, KCDC, Headstart, Housing, and DNR. I have informed supervisors of those who have not completed.

--We went live with IHS Dentrix Interface to RPMS on March 1, 2017. The process of this transition took two days to complete all the testing and upload. Orleans was added to configuration in April and we are prepared to offer services at that location. We also are moving forward with configuring equipment, intraoral cameras, and dexis sensors to be used for digital x-ray in dental. Josh Hillman has taken the lead on Dexis/digital x-ray configuration for the Dental program.

RPMS Budget: As of April 30, 2017

Budget Code	3000-75
Program Year	2016-2017
Total Budget	\$240,454.40
Expenses year to date	118,262.25
Unencumbered Balance	121,417.18
Percent used	49.51%

Respectfully Submitted,

Patti White

Respectfully submitted;

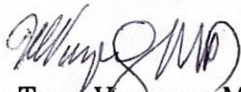
Kori Novak, HHS CEO

MEDICAL DIRECTOR REPORT

May 11, 2017

SYNOPSIS:

Shortage of Providers. We need to hire one additional Provider for the Yreka clinic. We need to hire one additional Provider for the Happy Camp Clinic. When we are fully staffed, I intend to spend more time on Administrative duties. Currently, we are barely able to meet the clinic demands with the available staff. Future projects include planning for a pain clinic. I have completed the Suboxone training.



Dr. Tony Vasquez, Medical Director

OPERATIONS MANAGER REPORT

11 May 2017

SYNOPSIS

Top priority for operations has been building sustainability in the expanding services and hours. I have been working very closely with Human Resources to get vacancies posted and interviews scheduled. The plans for the Bi-Annual/Wellness Conference have been finalized and the last arrangements are being made. I have started to solicit bids from HVAC contractors as the only contractor to submit a bid is unwilling to work to bring the bid within the budget. I am working with Cindy Hayes in Yreka to iron out issues with the flooring project and bids that fit within that budget. The park model homes are being scheduled for delivery and I am working to secure contractors for set up, and as advised, spoken with Mr. Goodwin and the force account crew. I have kept Contract Compliance in the loop of this process to ensure policy is followed. Overall I want to note the impressive work by the Orleans staff over the past few months.

Clinic Reports

Attached are the reports from Cindy Hayes, Yreka Clinic Manager; Sandra Dodson, Happy Camp Clinic Manager; and Babbie Peterson, Orleans Clinic Manager. The highlights from their reports are provided below.

Yreka: Dr. Vasquez and Jennifer Cronin have increased their average patient visits to 13 per day and 16 per day, respectively. The project for medication/insurance preauthorizations has resulted in a total savings of \$2,779.47 in prescription costs.

Happy Camp: The clinic has averaged 9 patients a day and saw a total of 254 in the month of February. There is an increase in requests for home visit/care and it is increasing the strain on the clinic.

Orleans: Orleans has had 162 provider visits which is an increase of 26.5% from 2016 and a 2% increase of lab visits. Staff in Orleans attended training with Partnership Healthplan of California regarding advanced directives. Through this program with PHC 18 patients have completed the first phase of the process and the clinic receives \$100 incentive payment per patient. If patients complete the second phase the clinic will receive an additional \$100 per patient. Regina has completed her Suboxone training and is scheduled to begin her DMV physical trainings.

Senior Nutrition

April 18 – 20 I attended a title VI cluster training in San Francisco. At this training valuable resources regarding food safety and meal planning were shared as well as information on the completion of grant reports. This information has been provided with the Senior Nutrition Supervisor, who was unable to attend.

Hannah returned from leave on 4/17/17 and completed the PSA reports due for the Title III program. Hannah also was successful in repairing the sanitizer, saving the costs of a service contractor. Hannah ensured all her staff completed the mandated HIPAA training for all HHS personnel. Hannah has been working with the Orleans site to ensure it continues to operate smoothly. The Senior Nutrition Supervisor report is attached.

Respectfully submitted;



Joshua Stanshaw
Operations Manager
Karuk Health & Human Services

YREKA CLINIC MANAGER REPORT

April 3, 2017

SYNOPSIS:

We have hired a new LVN her Name is Danci Harris we are getting her trained and accustom to the Clinic.

Average daily patients seen in April 2016

Cronin PA-9 and Vasquez MD- 10

Average daily patients seen in April 2017

Cronin PA-16 and Vasquez MD-13

As for our project for Pre-authorizations,

CHS & Direct= \$637.06 in savings

Ineligible =\$2,142.47

Total savings for April 2017 = \$ 2,779.47

Thank you for your time Cindy Hayes Yreka Clinic Manager

HAPPY CAMP

May 4, 2017

Due to a misunderstanding on my part in interpreting the data last month, I want to give you the actual number of patient visits for the months of February and March. We averaged seeing 9 patients daily for both months, with total number of patients seen at 232 and 254 respectively. We continue to work on improving our Diabetic Parameters, documenting them and re-emphasizing assessing these reminders and performing the screening tests. We also continue to encourage discussion among the MA's and Jeff to improve our screening statistics. We have had a higher incidence/need for home visits with our elderly, home-bound patients this month with number of visits up from 2-3 to 9 this month, ranging from managing CHF (congestive heart failure), to serial blood draws to monitor Platelet counts that were extremely low, to a Hospice-declined home bound patient who was end-of-life, cared for by community members and supplied with medications for his comfort through the clinic, which enabled him to die peacefully at home as he desired. The demand is increasing almost daily for home visits to help manage difficulty health issues in our community. We are also doing a complicated dressing change three times a week for an unknown length of time. As you can see, we are actively involved in the community and trying to help as many as we can, but spread very thin.

Respectfully submitted;

Sandy Dodson, R.N., Clinic Manager

ORLEANS MEDICAL CLINIC

Health Board Date May 11, 2017

SYNOPSIS:

April 2017 our medical provider had 162 face to face visits with patients (up 26.5% from April 2016). We had 47 lab visits (up 2% from April 2016) with our M.A. and nurse. Our Medical Provider and Medical Assistant attended training last month on Advanced Directives and we have seen 18 patients for the first phase, which Partnership Health insurance pays an incentive of \$100.00 per person to the practice, when the patient completes the second phase there will be an additional \$100 per person paid to the health program. Our medical provider has finished her 24 hour on-line training for Suboxone (a drug that you have to be certified to administer, which helps people having withdrawals from opioids), she will be completing her 8 hour training on-line training to be certified to do DMV physicals on May 9, 2017. Although these trainings take time away from patient visits – the long range benefits are great for our community, making it possible to get needed health care locally. Happy Camp Dental has installed a dental chair in our medical exam room 3 to see dental patients one day a week in Orleans. We had a full schedule for the April Dental Clinic seeing 8 patients on April 6, 2017 with Nikki Hokanson. Clarence Hostler will soon be doing group sessions for AOD in our conference room 8 hours a week. We don't have the start date for that yet. I.T. will be installing new tele-conference equipment in our conference room and we will work with the AOD folks and Eric to make sure all the equipment and furniture is comfortable and usable for everyone.

Respectfully submitted;



Babbie Peterson

05/03/2017

Orleans Medical Clinic

Manager

Clinic Workload Report

** Confidential Patient Data Covered by Privacy Act **

Clinic Name	Date	Sched Appt	Unsched Appt	Over-Books	No-Shows	Cancel Appt	Total Seen
OR LAB	4/3/2017	3	1	0	0	0	4
	4/4/2017	0	0	0	0	1	0
	4/5/2017	3	0	0	0	1	3
	4/6/2017	3	0	0	0	0	3
	4/7/2017	2	1	0	1	4	3
	4/10/2017	4	0	0	0	0	4
	4/11/2017	1	2	0	0	0	3
	4/12/2017	1	0	0	0	1	1
	4/13/2017	1	1	0	0	0	2
	4/14/2017	4	0	0	0	0	4
	4/17/2017	4	1	0	1	2	5
	4/19/2017	3	1	0	0	0	4
	4/20/2017	0	2	0	0	0	2
	4/24/2017	0	1	0	0	1	1
	4/25/2017	1	0	0	1	0	1
	4/26/2017	1	1	0	1	0	2
	4/27/2017	2	1	0	1	0	3
	4/28/2017	1	1	0	0	1	2
Clinic Total:		34	13	0	5	11	47

Total Seen = Sched + Unsched + Overbooks

Cancelled and No-Shows are not included in the above totals and are given for statistical purposes only.

Clinic Name	Number of Visits 4/1/2017-4/30/2017	Number of Visits 4/1/2016-4/30/2016	Net Change	% Change
OR LAB	47	46	1	2.17 %
FLOWERS OR	162	128	34	26.56 %

Clinic Workload Report

** Confidential Patient Data Covered by Privacy Act **

Clinic Name	Date	Sched Appt	Unsched Appt	Over-Books	No-Shows	Cancel Appt	Total Seen
FLOWERS OR	4/1/2017	0	0	1	0	0	1
	4/3/2017	5	3	0	2	1	8
	4/4/2017	8	1	0	0	5	9
	4/5/2017	10	2	1	0	2	13
	4/6/2017	5	0	0	1	1	5
	4/7/2017	14	0	0	0	3	14
	4/10/2017	10	1	0	1	2	11
	4/11/2017	6	0	0	1	4	6
	4/12/2017	6	1	0	1	7	7
	4/13/2017	5	0	0	0	1	5
	4/14/2017	9	0	0	2	1	9
	4/17/2017	5	2	1	5	2	8
	4/18/2017	9	0	0	2	2	9
	4/19/2017	8	2	0	2	3	10
	4/20/2017	1	1	0	0	0	2
	4/21/2017	0	0	0	0	1	0
	4/24/2017	10	1	0	3	2	11
	4/25/2017	11	1	0	2	6	12
	4/26/2017	11	0	0	0	2	11
	4/27/2017	7	1	0	2	2	8
	4/28/2017	2	1	0	0	2	3
Clinic Total:		142	17	3	24	49	162

Total Seen = Sched + Unsched + Overbooks

Cancelled and No-Shows are not included in the above totals and are given for statistical purposes only.

SENIOR NUTRITION

5/11/17

SYNOPSIS:

Happy Camp Center- Last month I came back to work on the 17th. I was able to work on the PSA monthly report and finish it. I also worked on the kitchen sanitizer and got it back in working condition. Also I got to help in the kitchen for few days while our cook was on vacation. I did some deliveries and got to visit with some of our elders. My staff also completed the IHSS computer training. Also started working on the Title VI report that is due in June 2017.

Orleans Center- I went down to the Orleans Center twice. The first time I went down was to go check in since I was gone for a little while. While I was down there I spoke with JoAnne about how things went while I was gone. She did get permission to use the clinic's new vehicle to help with the Senior Center daily needs (when no one needs the vehicle at the clinic.) I also went down to help JoAnne complete the IHSS computer training. She was able to complete the training while I was there on time. I did also talk to JoAnne about the homeless problem she has been having. I guess people have been coming into the Center and trashing the bathroom and bathing in the bathrooms. I guess she was told to keep the doors locked on the Center until 11:30 AM when the elders show up. Thus far it has worked.

Respectfully submitted;

Hannah Schlosser-Prukop, Senior Nutrition Supervisor.