### KARUK TRIBE HEALTH BOARD MEETING AGENDA

Thursday, March 9, 2017 3 PM, Orleans, CA

### A) CALL MEETING TO ORDER – PRAYER - ROLL CALL

### AA) HEALTH MISSION STATEMENT

The mission of the Karuk Tribal Health Program is to provide quality healthcare for Native Americans, and other people living in the communities we serve as resources allow. Our purpose is to appropriately assess or reassess conditions of illness, disease, or pain, provide culturally appropriate educational, preventative, and therapeutic services in an environment of continuous quality improvement.

### CH) APPROVAL OF THE AGENDA

### **EE) CONSENT CALENDAR**

### F) APPROVAL OF THE MINUTES (February 9, 2017)

### H) GUESTS (Ten Minutes Each)

1.

### I) OLD BUSINESS (Five Minutes Each)

1.

### II) DIRECTOR REPORTS (Ten Minutes Each)

- 1. Vickie Simmons, HR Coordinator (written report)
- 2. Eunsun Lew, Dental Director
- 3. Tony Vasquez, Medical Director
- 4. Kori Novak, Health CEO (written report)
- 5. Pat Hobbs, Children & Family Services Director (written report)
- 6. Cindy Hayes, Yreka Clinic Manager (written report)
- 7. Annie Smith, PHN (written report)
- 8. Josh Stanshaw, Operations Manager (written report)
- 9. Lessie Aubrey, Grants, Accreditation (written report)
- 10. Patti White, RMPS Site Manager (written report)
- 11. Sandy Dodson, HC Clinic Manager (written report)
- 12. Babbie Peterson, OR Clinic Manager (written report)

### **K) REQUESTS** (Five Minutes Each)

1.

### M) INFORMATIONAL (Five Minutes Each)

### M) CLOSED SESSION (Five Minutes Each)

- 1. CHS (dinner break)
- 2. Barbara Snider
- 3. Tribal Council Members

### N) SET DATE FOR NEXT MEETING (Thursday, April 6, 2017 at 3 PM Yreka.

### OO) ADJOURN

### Health Board Meeting – Meeting Minutes February 9, 2017 – Meeting Minutes

### Meeting called to order at 3pm by Chairman Attebery.

#### **Present:**

Russell "Buster" Attebery, Chairman Robert Super, Vice-Chairman Michael Thom, Secretary/Treasurer Charron "Sonny" Davis, Member at Large Joseph Waddell, Member at Large Alvis "Bud" Johnson, Member at Large Arch Super, Member at Large Renee Stauffer, Member at Large Josh Saxon, Member at Large

### **Absent:**

None at this time.

Sonny Davis completed a prayer and Arch Super read the Mission Statement.

### **Consent Calendar:**

None at this time.

### Agenda:

Arch Super moved and Bud Johnson seconded to approve the agenda with changes, 8 haa, 0 puuhara, 0 pupitihara.

### Minutes of December 1, 2016:

Renee Stauffer moved and Sonny Davis seconded to approve the minutes of December 1<sup>st</sup>, 2016, 8 haa, 0 puuhara, 0 pupitihara.

### **Guests:**

### 1) HCES 8<sup>th</sup> Grade Class:

Kenneth Brink is present to seek a donation to the Happy Camp Elementary School. They would offer some donated time as well. The class has done fundraising as well so any assistance will provide assistance toward the 8<sup>th</sup> grade trip. There are 11 kids, and the total amount is \$5,000 for the trip. The Council Members have offered to donate items personally for the raffle.

### 2) Eric Cutright, IT Director:

Eric is present to seek approval of agreement 17-A-014 with the Northern California Joint Pole Association for \$1,000. It is an agreement to ensure that the utility polices and underground conduits with other utility providers ensure compliance with installations. This is needed for the Broadband project. The one time application fee is \$1,000. An insurance policy for \$1 million dollars is required. Josh asked about the agreement in which is referenced in the agreement. Josh also asked about the membership application and the reference about a resolution that is needed and Eric would have to bring that back as well. This agreement is needed ASAP. The document will be brought back to the Planning Meeting.

### **Director Reports:**

### 1.) Vickie Simmons, Human Resources Director:

Vickie is present to review her report. She first started with position description approvals. She would like approval of the Medical Social Worker and the Data Entry Analyst I or II position description.

The Medical Social Worker position has been presented previously but now there are updated changes. Robert asked that this be reviewed in closed session. She then went on to review the Data Entry position.

Josh Saxon moved and Renee Stauffer seconded to approve the Data Entry Analyst I or II position description, 8 haa, 0 puuhara, 0 pupitihara.

Michael Thom moved and Robert Super seconded to approve Vickie's report, 8 haa, 0 puuhara, 0 pupitihara.

### 2.) Dr. Lew:

Dr. Lew is present to review her report. She noted that they are doing patient education, therapeutic education and dental services. She updated the Council on healthcare needs of a patient and the patient care, along with the outcome for the patient.

She provided statistics for the dental program, which included information for November and December. She noted that referrals have gone down, which improves patient visit counts and services to patients. She has successfully gotten referrals down to zero for one month. They are going to minimize services to outside care, especially if services can be provided onsite. She also noted that dental offices are a main source of mercury and she is working on equipment to maintain compliance.

The current budget is on track and HRSA is used at 70%. They are using it first in accordance with expenditures. Josh asked about the dental chair in Orleans. Dr. Lew asked about it being approved. Dr. Lew was not told that the chair was not approved since the meeting was cancelled for weather.

Josh Saxon moved and Renee Stauffer seconded to approve Dr. Lew's report, 8 haa, 0 puuhara, 0 pupitihara.

### 3.) Dr. Vasquez, Medical Director:

Not present, no report provided.

### 4.) Kori Novak, Health CEO:

Kori is present to seek approval of 17-A-010. She noted that it was approved already with the partnership health plan and they will assist with recruitment and retention. The Health Board would like a signature line for the Chairman as an Executive Officer must sign the Tribes documents.

<u>Josh Saxon moved and Sonny Davis seconded to approve 17-A-010, 7 haa, 0 puuhara, 1 pupitihara (Arch Super).</u>

Kori then sought approval of HANC membership dues from July 2016, which is \$6,400. Lessie advised that HANC provides services to the Tribe for equipment, uninsured care previously, and assistance from other HANC facilities. Patti noted that they act as an advocacy at the State level as well. Kori explained that the Tribe already owes fees due to the lateness of the payment. Lessie feels that the Tribe receives more of a local one-on-one assistance.

Josh Saxon moved and Renee Stauffer seconded to approve membership dues to HANC in the amount of \$6,400, 8 haa, 0 puuhara, 0 pupitihara.

She then provided a copy of a letter to Speak Paul Ryan and representative McConnell for ACA. It is a form letter to appeal ACA and how that will be affecting Tribes. Josh asked about provisions that are separate in the letter. The main concern is that if the ACA goes away then ICIA will be pulled out as well. This would be a huge problem in Indian Country and specifically health. They would support not repealing ACA and to also remove the connectivity between the two to sustain the health funding. Josh asked how many Tribes have HRSA funding. The Tribes would like to explain how the Tribe provides services to the community and not just Indian patients.

Arch Super moved and Bud Johnson seconded to approve the support letter, 8 haa, 0 puuhara, 0 pupitihara.

Michael then asked that the letter be sent to the Democratic and Republican representatives as well, to ensure all officials understand the Tribes stance.

She then sought approval of out of state travel to DC April 10-13, 2017.

Arch Super moved and Renee Stauffer seconded to approve Kori and one other appropriate to Washington DC, April 10-13, 2017, 8 haa, 0 puuhara, 0 pupitihara.

She and Josh are attending a NIH meeting and they have been working on this. She has been asked to join the Medicare and Medicaid healthcare reform committee, which she accepted. She provided the Council with a copy of the information so they are aware of what she is doing.

She then provided a Newsletter draft for the Health Board to review. They are going to provide the information in the clinics and not mail them but be more informational for the patients as they come into the clinics. They will provide them every three months. Josh Saxon asked that there will be articles included into the Tribes Newsletter as well.

Arch Super moved and Renee Stauffer seconded to approve Kori's report, 8 haa, 0 puuhara, 0 pupitihara.

### 5.) Pat Hobbs, Children & Family Services:

Pat is present to provide her report. She explained that there is a tile issue in the Shasta building. There is no asbestos in the facility as determined by testing.

Staffing is improving and they are beginning to sustain services.

She then presented an agreement with CILS on a case that they are doing pro-bono. CILS are representing the Tribe and grant funding was applied by CILS. There is a signatory requirement for fiscal matters to the pro-bono item.

<u>Josh Saxon moved and Renee Stauffer seconded to approve the financial status letter, 8 haa, 0 puuhara, 0 pupitihara.</u>

She then presented 17-M-004.

Josh Saxon moved and Jody Waddell seconded to approve MOU 17-M-004, 8 haa, 0 puuhara, 0 pupitihara.

She then had 14-A-XXX from Lester regarding services to be provided to the Orleans area. Robert Super commented that the part of the concern was from Pat and Angela. The concerns are that services outside of HHS then that may be an issue. Kori will discuss this with the Council at a later time. This may be an item for the Planning Meeting in which Lester and Pat will be present with Angela and Kori.

She then sought out of state travel to the American Society of Addiction Association in New Orleans, LA for Cheryl Bearchild and Koreena Walters.

Renee Stauffer moved and Josh Saxon seconded to approve out of state travel to New Orleans April 6-9, 2017 for Cheryl Bearchild and Koreena Walters, 8 haa, 0 puuhara, 0 pupitihara.

Josh Saxon moved and Jody Waddell seconded to approve Pat's report, 8 haa, 0 puuhara, 0 pupitihara.

### 6.) Cindy Hayes, Yreka Clinic Manager:

Cindy is not present, written report provided.

### 7.) Annie Smith, PHN:

Annie is present to provide her report. She informed the Health Board that by State Law there is a mandatory requirement of different items. She noted that any cancer findings must be reported.

CHR's have been very busy and the leg work that has been done to ensure elder assistance has been provided is quite extensive. There is difficulty in finding caregivers from LIAP. The mandated wage in the State of California is \$10.50 per hour and LIAP pays \$9 per hour. There are four elders that receive assistance. Annie commented that she doesn't know how to solve that issue. Laura recommends raising the hourly wage and then to use Third Party funding to offset the program. However, identifying true need is important. Laura did report that this will happen more and more frequently so it may need Third Party increases over time.

She reviewed her staffing struggles and challenges.

The CHR report has struggles because RPMS doesn't pull the data needed. Melodee does a lot of work for the community and that may not quite be captured but it is relevant in the community.

Josh asked about information and the PHN including monthly awareness information. Annie can do that and will add that to her radar. They do participate in different awareness items. He noted that combining that with the Newsletter may be easier option and that comes out quarterly.

<u>Josh Saxon moved and Renee Stauffer seconded to approve Annie's report, 7 haa, 0 puuhara, 0 pupitihara (Robert absent for vote).</u>

### 8.) Josh Stanshaw, Operations Manager:

Josh is present to provide his report. He continues to work on the flooring and HVAC issues to obtain bids. The Council discussed their frustration on this project moving forward. Josh noted that he will continue to work with Fred on this but as he understands there hasn't been any bids received.

Yreka is having success with the extended hours and Saturdays. This has improved access for patients and they appreciate the noon visit hours.

He provided the monthly numbers for the Yreka, Happy Camp and Orleans Clinic. At one point they were unable to document patient visits due to power outages but they are catching up on that now. The lower visit count was contributed to weather and office closures.

The Senior Nutrition Center is now getting orders from Siskiyou Distributing which saves time and removes staff time to and from shopping. Title III has a good relationship with Hannah.

He then noted that he is receiving a year-long training on Health Management. He will be able to receive training and then bring that information back to train others.

The quarterly pharmacy review went well. Josh then sought approval of the purchase of 2 park models from Palm Harbor Homes in the amount of \$89,560.

<u>Josh Saxon moved and Sonny Davis seconded to approve procurement for 2 park model homes, 8 haa, 0 puuhara, 0 pupitihara.</u>

He then sought approval of vehicles for the Health Program. Robert asked about Jim Wilson Honda and noted that the Health Program was ordering heated seats and stylish wheels, and then the price wouldn't have been so high with standard models. Kori noted that the issue is to have them all have leather seats. She would like to have leather seats for sanitary reasons. Laura Mayton advised that this has drug on for months and it's a waste of money to keep discussing this and would be cheaper to have already ordered them.

<u>Jody Waddell moved and Renee Stauffer seconded to approve procurement and allow the purchase of 6 Honda CRV's from Mid City Motors, 5 haa, 0 puuhara, 2 pupitihara (Jody/Robert). (Sonny absent for vote).</u>

<u>Josh Saxon moved and Renee Stauffer seconded to approve Josh's report, 8 haa, 0 puuhara, 0 pupitihara.</u>

### 9.) Lessie Aubrey, Director of Compliance and Accreditation:

Lessie is present to review her report. She updated the Health Board on the patient satisfaction survey with little to no response.

Amy Coapman has agreed to track assistance to medical providers and patients using their designated provider. Access to care will be reviewed for openness and availability. This was going to be discontinued, however due to practitioner shortages this will continue as a project and reported on every 3 months.

She reported that the hypertension report was completed by Reginna Flowers. There is minimal improvement. Babbie reported that the medical record audits have improved since Regina learned how to use the template in EHR.

<u>Josh Saxon moved and Jody Waddell seconded to approve Lessie's report, 8 haa, 0 puuhara, 0 pupitihara.</u>

### 10.) Patti White, RPMS Site Manager:

Patti is present to review her February report. She noted that Dentrix and IHS are attempting to be moved from Cimmerian to Indian Health Services for Dentrix to load into RPMS.

The UDS report is due next week. She is auditing the data to ensure it is complete and accurate. The Risk assessment was done by Eric, Josh, Bo, and Patty. It was done by the deadline and mitigation solutions identified.

<u>Josh Saxon moved and Renee Stauffer seconded to approve Patty's report, 8 haa, 0 puuhara, 0 pupitihara.</u>

### 11.) Sondra Dodson, HC Clinic Manager:

Sandy is present to provide her report. There were snow issues that occurred but Sandy and Jeff did excellent work to ensure services were provided to the community during the storm. Buster also noted that the word has gotten out about the care provided by Jeff Ott and Sandy and patients in the community are very happy with their openness. The Council thanked them for their work.

<u>Josh Saxon moved and Renee Stauffer seconded to approve Sandy's report, 8 haa, 0 puuhara, 0 pupitihara.</u>

### **Informational:**

### 1.) Opioid Task Force:

Robert updated the audience and the Council on the opiate task force meeting. They reviewed policies and procedures related to clients needing housing, employment, medication clinics, and counseling to provide assistance to clients after rehabilitation is complete.

Ongoing and regular meetings will be held prior to the Health Board Meetings in Happy Camp.

Josh noted that putting effort into the young people now, will change in about 10-15 years. Laura noted that it has to be the whole family that receives care. Robert also commented that the customer service at the clinics needs to be improved throughout the system.

Pat commented that her idea is to add a cultural aspect of this and to have a concentrated regular menu to choose from with cultural sensitivity. The meeting identified to have this as a whole project from start to finish with a client needing care.

### **Closed Session:**

Consensus: July 22<sup>nd</sup> Reunion date, volunteers for the Committee need to be sought now and have a budget to have raffles and each department needs to be available and provide information to the Membership. They would like invitation as well.

Consensus: to allow Heritage Commission Chairperson to mention the good working relationship with the Karuk Tribe.

<u>Jody Waddell moved and Arch Super seconded to provide the \$300 for sponsorship and \$300 for the basketball tournament fund, 5 haa, 1 puuhara (Michael Thom), 1 pupitihara (Renee Stauffer).</u>

Arch Super moved and Michael Thom seconded to approve insurance for the tournament, 7 haa, 0 puuhara, 0 pupitihara.

Michael Thom moved and Arch Super seconded to approve out of state travel for Kori Novak March 6-11, 2017 for IHICA and meetings, 7 haa, 0 puuhara, 0 pupitihara.

Consensus: to seek a meeting with staff prior to a Council Directive being issues. Elder care issues identified, outlined, plans of action, and overall project need discussed with program directors.

Informational: concept of additional services offered in the Yreka area was updated to the Health Board.

<u>Informational: ongoing frustration with the current buildings in Yreka need to be discussed long term for planning and continued fixes should be evaluated since the Tribe owns the building(s) and need to maintain them.</u>

Consensus: to accept the estimated costs during the storm.

Michael Thom moved and Josh Saxon seconded to approve lodging fees for providers during storm totaling \$524.15, 7 haa, 0 puuhara, 0 pupitihara.

Michael Thom moved and Jody Waddell seconded to approve the Medical Clinic Social Worker position description, 6 haa, 0 puuhara, 1 pupitihara (Arch).

Michael Thom and Jody Waddell to suspend Tribal Member #JH from HHS services for a minimum of 6 months and/or successful completion of rehab, 7 haa, 0 puuhara, 0 pupitihara.

Arch left the meeting at 6:43pm.

Consensus: for the incident report to be updated the Health Board including findings and outcome.

Josh Saxon moved and Robert Super seconded to approve the financial report, 6 haa, 0 puuhara, 0 pupitihara.

Consensus: to refer Tribal Member #TK to the TERO Department for training request.

Josh Saxon moved and Jody Waddell seconded to seat Kori Novak on the CMS Committee, 6 haa, 0 puuhara, 0 pupitihara.

Consensus: to hold the CILS letter until Pat reviews the information.

Josh Saxon moved and Sonny Davis seconded to approve \$100 worth of merchandise for 8<sup>th</sup> grade raffle, 6 haa, 0 puuhara, 0 pupitihara.

Next Meeting Date: March 9, 2017 at 3pm in Orleans.

Bud Johnson moved and Sonny Davis seconded to adjourn at 7:48pm.

Respectfully Submitted,

Russell "Buster" Attebery, Chairman

Recording Secretary, Barbara Snider

### HR COORDINATOR REPORT

Karuk Tribal Health Board Meeting March 9, 2017 Vickie Simmons February Report

### **ACTION ITEMS:**

None

### **JANUARY ACTIVITIES:**

- 1. Interviewed and selected a GPRA Coordinator. She begins training on the 7<sup>th</sup>, but will continue her present position until her replacement is hired.
- 2. Miscellaneous conference calls, webinars, and meetings.
- 3. Screened, interviewed, and hired for the On-Call Sr. Nutrition Cook, On-Call Custodian, Mental Health Therapist I, Telehealth Coordinator, and Registered Alcohol Drug Technician 1 positions. Remaining HHS jobs to fill are Clinic Physician for Happy Camp, for Yreka, On-Call Custodian for Happy Camp, Billing and Accounts Receivable Technician, Data Entry Clerk, PT Executive Assistant (unsuccessful with first interviews), Transporter, Mental Health Therapist II, Medical Social Worker, LVN for Yreka, LVN for Orleans, and CHR for Happy Camp.
- 4. By this date I hope to have the DM Audit submitted so the trainee can see how it is done.
- 5. Miscellaneous HR opportunities.

### **FEBRUARY TRAININGS:**

No outside travel.

CEO Report Health Board Open Session 9 March, 2017

### **Actions**

- 1. Request to add two extra days to my Washington DC trip at the end of April. You had approved extra days for the DC trip I am currently on—however due to a snafu in my NIH arranged travel, I wasn't able to go the extra days. I am returning for a conference April 2<sup>nd</sup> and would like permission to go March 29<sup>th</sup> so I have two days to meet with congress people that I had to cancel for this week.
- Approval for out of state travel to attend the National Tribal Public Health Summit June 6-8 in Anchorage, AK. (back up submitted with report). Fatima suggested this was a good conference to attend.

### **Updates**

- 1. We have hired a GPRA Coordinator. She currently works for HHS so we are working out a schedule to move her into her new position as we back fill her current position.
- 2. Dental Report: YOY we are doing amazing in Dental.
  - a. Feb. 2016 we saw 259 pt in Yreka & 141 pt in H.C total: 400 patients
  - b. Feb. 2017 we saw 422 pt in Yreka & 196 pt in HC total: 618 patients
    - i. 618 patients are more patients in one month than we saw in a single month in all of 2016 the closest was Dec. at 596 patients.

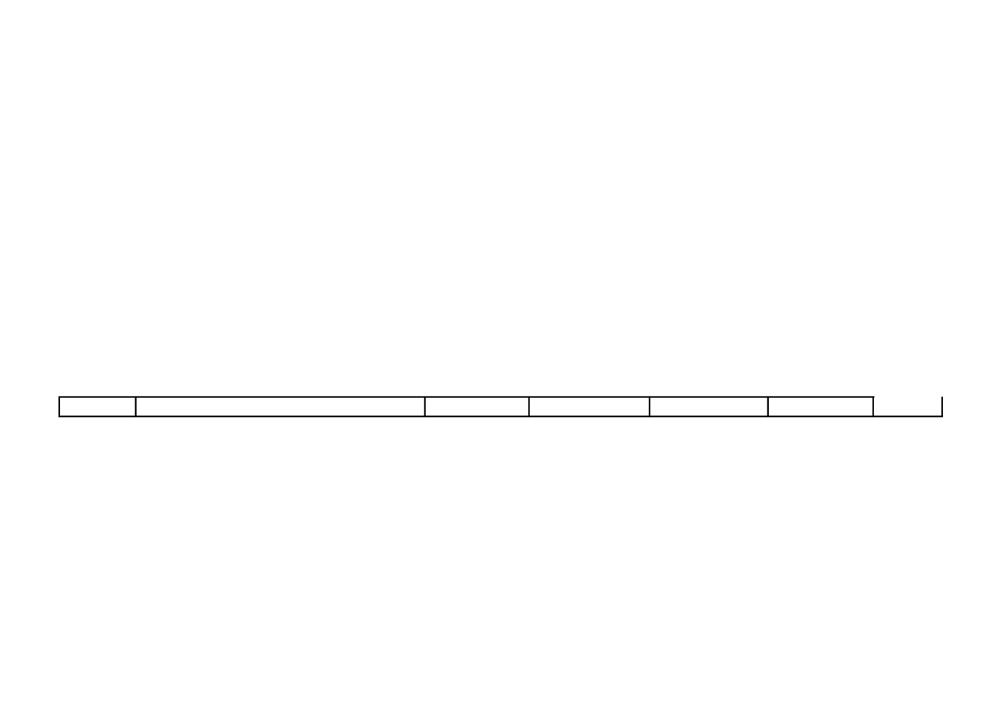
Dr. Donald Kim, DDS has signed the council approved contract and will begin Saturday dental services at the end of March. An email went out to staff and the management team. We are hoping to start filling his schedule up!

**3.** Saturday services: After a discussion with Pat Hobbs, we are going to begin therapy services in BH on Saturdays in the medical clinic, so we will have a full complement of Saturday services for the Yreka community: Medical, Dental and Behavioral health.

Yootva.

Respectfully Submitted,

	MONTHLY REVENUE REPORT			BUSINESS OFFICE	
	FEBRUARY 2017	Happy Camp	Yreka	Orleans	КТНР
	Revenue Medical	\$60,443.93	\$81,689.44	\$24,105.40	\$166,238.77
	PHC Capitation	\$8,585.62	\$14,688.54	\$2,970.71	\$26,244.87
	HPSA Quarterly Incentive	\$0.00	\$0.00	\$0.00	\$0.00
	Revenue Dental	\$25,426.26	\$72,157.00	\$0.00	\$97,583.26
	Revenue Mental Health	\$25,348.98	\$10,202.65	\$1,835.18	\$37,386.81
	Revenue Telehealth	\$0.00	\$689.44	\$0.00	\$689.44
	Revenue Homecare	\$0.00	\$0.00	\$0.00	\$0.00
	Revenue Total	\$119,804.79	\$179,427.07	\$28,911.29	\$328,143.15
		Happy Camp	Yreka	Orleans	КТНР
	Billing FEBRUARY MEDICAL	<b>Happy Camp</b> \$ 95,564.28	<b>Yreka</b> \$173,323.71	<b>Orleans</b> \$38,455.50	<b>KTHP</b> \$ 307,343.49
	Billing FEBRUARY MEDICAL Billing FEBRUARY Dental	\$ 95,564.28 \$ 65,990.70	\$173,323.71 \$ 64,663.19		\$ 307,343.49
		\$ 95,564.28 \$ 65,990.70 \$ 7,799.44	\$173,323.71 \$ 64,663.19 \$ 15,949.38	\$38,455.50 \$0.00 \$1,150.27	\$ 307,343.49 \$ 130,653.89 \$ 24,899.09
	Billing FEBRUARY Dental Billing FEBRUARY Mental Health Billing FEBRUARY Telehealth	\$ 95,564.28 \$ 65,990.70	\$173,323.71 \$ 64,663.19 \$ 15,949.38 \$ 5.08	\$38,455.50 \$0.00 \$1,150.27 \$0.00	\$ 307,343.49 \$ 130,653.89 \$ 24,899.09 \$ 65.08
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DDOCDANA	Billing FEBRUARY Dental Billing FEBRUARY Mental Health Billing FEBRUARY Telehealth Billing FEBRUARY Homecare Billed Total  BILLING DEPARTMENT BUDGET 2017	\$ 95,564.28 \$ 65,990.70 \$ 7,799.44 \$ 60.00 \$0.00 \$ 169,414.42	\$173,323.71 \$ 64,663.19 \$ 15,949.38 \$ 5.08 \$0.00	\$38,455.50 \$0.00 \$1,150.27 \$0.00 \$0.00	\$ 307,343.49 \$ 130,653.89 \$ 24,899.09 \$ 65.08 \$0.00 \$462,961.55
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PROGRAM YEAR	Billing FEBRUARY Dental Billing FEBRUARY Mental Health Billing FEBRUARY Telehealth Billing FEBRUARY Homecare Billed Total  BILLING DEPARTMENT BUDGET 2017	\$ 95,564.28 \$ 65,990.70 \$ 7,799.44 \$ 60.00 \$0.00 \$ 169,414.42	\$173,323.71 \$ 64,663.19 \$ 15,949.38 \$ 5.08 \$0.00	\$38,455.50 \$0.00 \$1,150.27 \$0.00 \$0.00	\$ 307,343.49 \$ 130,653.89 \$ 24,899.09 \$ 65.08 \$0.00 \$462,961.55



# Karuk Child and Family Services Health Board Report Patricia Hobbs LCSW March 2017

### **Action Items:**

### **General Updates and Information:**

The owner of the Shasta Building installed new carpet and we are all back in our offices.

### **Child Welfare Services:**

CILS Financial Eligibility Certification – It was determined that we are not able to use the grant so we will follow through with case using our contract.

### **Substance Abuse Program**

The RADT position was interviewed and in the process of completing background checks, etc.

The program is looking forward to having Clarence begin providing series in the Orleans area.

Angela is working on completing an application for Drug Medi-cal which will provide an opportunity for Substance Abuse services to be billed to state Medicaid.

### **Mental Health**

We have hired Tami Foster LMHC who is currently licensed in the state of Washington. She grew up in Siskiyou County and has ties to the tribal community. She is waiting for her background to clear and getting her office(s) ready to begin services.

We have developed a part time position description for the balance of that grant.

### Administration for Children and Families Tribal TANF Child Welfare Coordination Grant

Administration for Children will be conducting a site visit on April 27and 28, 2017. Chairman Attebury will be sent a formal letter announcing the visit. This is not a program review. The visit will focus on Data Driven Decision Making.

The Strategic Planning Meeting for the Yav Pa Anav forum will be held March 14 and 15. It will be held at the Karuk Housing office in Yreka in council chambers.

Respectfully submitted,

Patricia Hobbs LCSW Director – Child and Family Services number served data value.

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ACTIVITY REPORT FOR ALL PROGRAMS (MH,SS,CD,OTHER) PROGRAM

RECORD DATES: FEB 01, 2017 TO FEB 28, 2017

# PATS is the total number of unique, identifiable patients when a patient name was entered on the record. # served is a tally of the

	# RECS	ACT TIME (hrs)	# PATS	# SERVED
AREA: CALIFORNIA TRIBE/638  SERVICE UNIT: KARUK TRB HP  FACILITY: YREKA	*			
PROVIDER: BAXTER, ANGELA V (ALCOHO	LISM/SUB A	BUSE COUNS	SELOR)	
13-INDIVIDUAL TREATMENT/COUNS	4	4.4	3	4
31-CASE MANAGEMENT-PATIENT NO	14	3.5	14	14
91-GROUP TREATMENT	25		19	
		======		
PROVIDER TOTAL:	43	13.8	36	43
PROVIDER: BEARCHILD, CHERYL R (ALC	COHOLISM/SU	JB ABUSE CC	UNSELOR)	
12-ASSESSMENT/EVALUATION-PATI	2	3.0	2	2
13-INDIVIDUAL TREATMENT/COUNS	10	6.3	7	10
22-CASE MANAGEMENT-PATIENT PR	1	1.0	1	1
31-CASE MANAGEMENT-PATIENT NO	8	2.4		8
91-GROUP TREATMENT	43			
		======		
PROVIDER TOTAL:	64	25.2	36	64
PROVIDER: - BROWN, ALANA (MEDICAL AS	SSISTANT)			
99-INDIVIDUAL BH EHR VISIT	2	0.0	2	2
	======	======	======	======
PROVIDER TOTAL:	2	0.0	2	2
PROVIDER: HOBBS, PATRICIA (LICENSE	D CLINICAL	SOCTAL WO	ORK)	
11-SCREENING-PATIENT PRESENT	1	0.3	1	1
12-ASSESSMENT/EVALUATION-PATI	1	0.8	1	1
13-INDIVIDUAL TREATMENT/COUNS	8	8.0	4	8
21-FOLLOWTHROUGH/FOLLOWUP-PAT	1	0.2	1	1
44-SCREENING-PT NOT PRESENT	1	0.5	1	1
	======	======	======	======
PROVIDER TOTAL:	12	9.7	8	12
PROVIDER: JANKE, PAUL (ALCOHOLISM/	SUB ABUSE	COUNSELOR)		
11-SCREENING-PATIENT PRESENT	1	0.5	1	1
13-INDIVIDUAL TREATMENT/COUNS	4	3.3	4	4
22-CASE MANAGEMENT-PATIENT PR	2	1.5	1	2
91-GROUP TREATMENT	35	9.4	15	35
		======		======
PROVIDER TOTAL:	42	14.7	21	42
PROVIDER: KINNEY, BENTON (PHYSICIA	AN ASSISTAN	VT)		
99-INDIVIDUAL BH EHR VISIT	22	0.0	22	22
33 22		======	======	======
PROVIDER TOTAL:	22	0.0	22	22
DDOUTDED. IVONG DONNIE (MEDICAL)	/ G G T G m y M m /			
-PROVIDER: LYONS, BONNIE (MEDICAL A 99-INDIVIDUAL BH EHR VISIT	14	0.0	14	14

PROVIDER: WALTER, KAREENA (LICENSED CLINICAL SOCIAL WORK)

\*\*\*\*\*\* CONFIDENTIAL PATIENT INFORMATION \*\*\*\*\*\*\*

FEB 28, 2017Page 2

PΗ

ACTIVITY REPORT FOR ALL PROGRAMS (MH, SS, CD, OTHER) PROGRAM RECORD DATES: FEB 01, 2017 TO FEB 28, 2017

# PATS is the total number of unique, identifiable patients when a patient name was entered on the record. # served is a tally of the number served data value.

	# RECS	ACT TIME (hrs)	# PATS	# SERVED
12-ASSESSMENT/EVALUATION-PATI 13-INDIVIDUAL TREATMENT/COUNS 35-COLLABORATION 56-RECORDS/DOCUMENTATION 99-INDIVIDUAL BH EHR VISIT	25 3 7	29.0 1.1 0.5 2.3	16 3 6 1	25 3 7 2
PROVIDER TOTAL:	42	39.4	30	42
PROVIDER: WEST, SHARON (MEDICAL AS 99-INDIVIDUAL BH EHR VISIT	2	0.0	======	======
PROVIDER TOTAL:	2	0.0	2	2
FACILITY TOTAL:	243	102.9	171	
FACILITY: ORLEANS  PROVIDER: RIGBY, KEITH (MENTAL HE.  13-INDIVIDUAL TREATMENT/COUNS		NICIAN) 1.0		1
PROVIDER TOTAL:	1	1.0	1	1
PROVIDER: WALTER, KAREENA (LICENS: 13-INDIVIDUAL TREATMENT/COUNS		AL SOCIAL W	1	1
PROVIDER TOTAL:	1	1.0	1	1
FACILITY TOTAL:	====== 2		======= 2	2
FACILITY: KARUK COMMUNITY HEALTH CL		ADIIGE COIN		
PROVIDER: BAXTER, ANGELA V (ALCOH- 22-CASE MANAGEMENT-PATIENT PR	0LISM/SUB 1 ======	0.3	1 ======	1
PROVIDER TOTAL:	1	0.3	1	1
PROVIDER: BEARCHILD, CHERYL R (AL	COHOLISM/S		COUNSELOR)	
12-ASSESSMENT/EVALUATION-PATI	1	1.5	1	1
13-INDIVIDUAL TREATMENT/COUNS 31-CASE MANAGEMENT-PATIENT NO	6	2.0 1.7	6	6 6
91-GROUP TREATMENT	3	4.3	1	3
PROVIDER TOTAL:	16	9.4	13	16
PROVIDER: BURCELL, TRACY (HEALTH 99-INDIVIDUAL BH EHR VISIT	3	0.0		3
PROVIDER TOTAL:	3	0.0	3	3

PROVIDER: HOBBS, PATRICIA (LICENSED CLINICAL SOCIAL WORK)

11-SCREENING-PATIENT PRESENT 1 0.5 1

56-RECORDS/DOCUMENTATION 1 0.5 1

FEB 28, 2017Page 3

ACTIVITY REPORT FOR ALL PROGRAMS (MH,SS,CD,OTHER) PROGRAM RECORD DATES: FEB 01, 2017 TO FEB 28, 2017 # PATS is the total number of unique, identifiable patients when a patient name was entered on the record. # served is a tally of the number served data value.

		# RECS	ACT TIME (hrs)	# PATS	# SERVED
			======	======	======
	PROVIDER TOTAL:	2	1.0	2	2
	PROVIDER: JANKE, PAUL (ALCOHOLISM/ 91-GROUP TREATMENT	29	12.3	9	29
	PROVIDER TOTAL:	29	12.3	9	29
	PROVIDER: KINNEY, BENTON (PHYSICIA	N ASSISTAN	T)		
	99-INDIVIDUAL BH EHR VISIT	1	0.0	1	1
		======	======	======	=======
	PROVIDER TOTAL:	1	0.0	J.	j.
	PROVIDER: RIGBY, KEITH (MENTAL HEA	LTH TECHNI	CTAN)		
	12-ASSESSMENT/EVALUATION-PATI	2	2.0	2	2
	13-INDIVIDUAL TREATMENT/COUNS	16	13.8	9	16
	56-RECORDS/DOCUMENTATION	1	0.2	1	1
		======	======	======	======
	PROVIDER TOTAL:	19	16.0	12	19
	DDOUTDED - MALEED MADERIA (I LOENGE		COCTAT W	ODK)	
	PROVIDER: WALTER, KAREENA (LICENSE 12-ASSESSMENT/EVALUATION-PATI	D CLINICAL 1	1.5	JRK) 1	1
	13-INDIVIDUAL TREATMENT/COUNS	1 5	4.4	5	5
	56-RECORDS/DOCUMENTATION	1	0.2	1	1
	99-INDIVIDUAL BH EHR VISIT	2	2.3	1	2
	99-INDIVIDOAL BILEIIK VIBII		2.5	======	======
	PROVIDER TOTAL:	9	8.4	8	9
		======	======	======	======
	FACILITY TOTAL:	80	47.3	49	80
		======			
SU	TOTAL:	325	152.2	222	325
		======	======	======	======
AREA	TOTAL:	325	152.2	222	325

RUN TIME (H.M.S): 0.0.0

PH

### Medical Health Board

### March 9, 2017

### Yreka Clinic

- 1. For the month of January the Yreka clinic saw 416 patients and then in February we saw 544 patients.
- 2. We recently hired Vanessa Super LVN she is doing very well in her training.
- 3. Bonnie Lyons has now started Tele-Health full time and is no longer doing any medical assistant work.
- 4. We are working on increasing our numbers for colorectal screenings as March is Men's health month.
- 5. We are continuing to promote Dr. Ashouian being in the clinic on Saturdays. We have received several referrals from FMC and are now receiving referrals from Butte Valley Medical in Dorris. We have received 4 so far.



### **Karuk Tribe**

### **Karuk Tribal Health and Human Services**

### **Community Health Outreach**

March 9, 2017

### Annie Smith RN, BSN, PHN

### **Action Items:**

No action items this month.

### **January Activities:**

• CHR Program – Our requests for transportation are up. Dolores Jioia, the CHR in Happy Camp's time has been completely swallowed up by the Transportation requests. We have a review of the applicants for the transporter position the beginning of the week of March 6 and I hope to fill the position as soon as possible. Until then, our CHR's in Yreka are calling the Elders on a regular basis.

We have concerns for our Elders regarding the continued cold weather and how long winter is lasting. We do not want anyone to run out of wood.

Our CHR staff tracked, followed and transported one of our pediatric patient and family to Children's Hospital Oakland. This went smoothly and our staff learned a lot about how to help families when this type of situation occurs

• **Public Health** – We have had a few cases of head lice surface this month. I use PHN funding to help these families be able to return to school.

We have also had other communicable disease patients that needed our help this month. Much patient teaching has occurred. I am seeing our clinic staff learning about these issues and how to address them and improve our treatment each time. All of these issues were reported to the California Department of Public Health as required.

Diabetes Program - I am happy to report the eye exam rate for our Special
Diabetes Program for Indians (SDPI), improved from 39% 2015 to 59% for 2016.
Our Team has a set program of reminders and regular phone calls to our patients
to help them stay current with the needed screenings.

Additionally, all of our SDPI areas that needed improvement did improve to above the national and California levels.

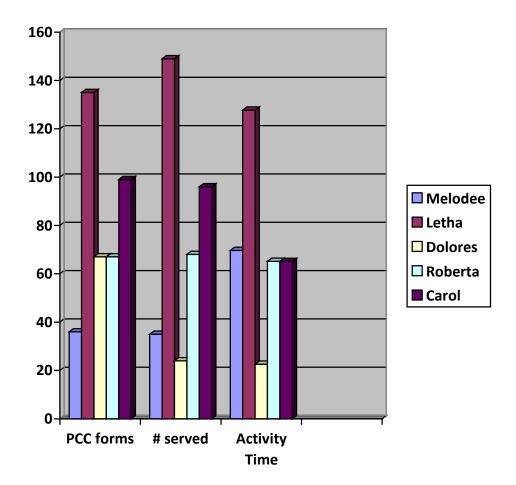
The diabetes luncheons continue with great work being done in both Happy Camp and Orleans by CHR Dolores Jioia.

Many of our medical staff are scheduled to attend May's Diabetes/GPRA conference in Sacramento. Our CEO has worked hard to allow as many as possible to benefit from this conference while still allowing for good coverage for our patients.

### **Financial Report:**

	Unencumbered Balance	Percent used
Public Health Nurse:	\$ 70,299.24	38.18%
CHR:	\$ 436,058.35	24.26%
IHS Diabetes Grant FY 201	7 \$ 168,210.72	5.09%

### CHR Data:



These numbers do not reflect some of the down power and computer time for Orleans.

### \*\*\*\*\*\*\* CONFIDENTIAL PATIENT INFORMATION \*\*\*\*\*\*\*\*\* CHR/PCC ACTIVITY REPORT

ALS

MAR 02, 2017 Page 1

YREKA
PROGRAM: ALL
PATIENTS: Both Registered and Non-Registered Patients
REPORT DATES: JAN 01, 2017 TO MAR 02, 2017

		# Activities	ACT TIME (hrs)
PROGRAM:	KARUK TRIBAL HEALTH CLINIC (6613030 ACTIVITY LOCATION: CHR OFFICE PROVIDER: BREWINGTON, MELODEE CASE MANAGEMENT (CM)	1	0,3
	PROVIDER TOTAL:	1	0.3
	PROVIDER: JIOIA, DOLORES A PATIENT CARE (PC) PROVIDER TOTAL:		0.5
	ACTIVITY LOCATION TOTAL:		0.9
	ACTIVITY LOCATION: COMMUNITY PROVIDER: BREWINGTON, MELODEE CASE MANAGEMENT (CM) TRANSPORT PATIENT (TP) PROVIDER TOTAL:	********	8.8 98.7 ————————————————————————————————————
:	PROVIDER: GOODWIN, ELSA TRANSPORT PATIENT (TP) PROVIDER TOTAL:		4.0
	PROVIDER: JIOIA, DOLORES A PATIENT CARE (PC) PROVIDER TOTAL:		0.3
	ACTIVITY LOCATION TOTAL:		111.8
	ACTIVITY LOCATION: ELDER HOME PROVIDER: GOODWIN, ELSA CASE MANAGEMENT (CM) TRANSPORT PATIENT (TP) PROVIDER TOTAL:	1 2 3	12.5
	PROVIDER: JIOIA, DOLORES A HOMEMAKER SERVICES (HS) MONITOR PATIENT (MP) TRANSPORT PATIENT (TP) PROVIDER TOTAL:	1	8.0
		******	name and
	ACTIVITY LOCATION TOTAL:	6	22.5

ACTIVITY LOCATION: HOME

ALS

MAR 02, 2017 Page 2

### YREKA

PROGRAM: ALL

PATIENTS: Both Registered and Non-Registered Patients
REPORT DATES: JAN 01, 2017 TO MAR 02, 2017

	#	Activities	ACT TIME (hrs)	
ELDER	PROVIDER: BREWINGTON, MELODEE  CASE MANAGEMENT (CM)  OTHER PATIENT SERVICE (OP)	23 2	12.6 1.8	
401	ME - PROVIDER TOTAL:	25	14.4	
ELDER Hom	PROVIDER: <u>JIOIA, DOLORES A</u> CASE MANAGEMENT (CM)  HOMEMAKER SERVICES (HS)  TRANSPORT PATIENT (TP)	1 1 2	0.5 1.5 4.3	
	PROVIDER TOTAL:	4	6.3	
AC'	FIVITY LOCATION TOTAL:	29	20.8	
AC.	TIVITY LOCATION: (TELEPHONE) PROVIDER: GOODWIN, ELSA CASE MANAGEMENT (CM)	6	1.1	
	PROVIDER TOTAL:	6		
	PROVIDER: <u>JIOIA, DOLORES A</u> CASE MANAGEMENT (CM)  TRANSPORT PATIENT (TP)	16 1		
	PROVIDER TOTAL:	17		
AC'	FIVITY LOCATION TOTAL:	23	7.6	
PROGRAM TOTA		85	163.4	
PROGRAM: YRI	EKA (6613031)  FIVITY LOCATION: CHR OFFICE  PROVIDER: JERRY, LETHA  CASE MANAGEMENT (CM)  OBTAIN TRAINING (OT)  OTHER PATIENT SERVICE (OP)  PATIENT CARE (PC)  TRANSPORT PATIENT (TP)  PROVIDER TOTAL:  PROVIDER: KELLEY, ROBERTA	9 1 1 1 1	14.5 1.8 0.2 0.4 0.3	
Tepha	PROVIDER TOTAL:	13	17.1	
/W	PROVIDER: KELLEY, ROBERTA ADMINISTRATION/MANAGEMENT ( CASE MANAGEMENT (CM) OTHER PATIENT SERVICE (OP) TRANSPORT PATIENT (TP)	AM 7 2 1 1	11.1 4.3 4.0 0.5	
	PROVIDER TOTAL:	11		

ALS

CHR/PCC ACTIVITY REPORT

### YREKA

MAR 02, 2017 Page 3

PROGRAM: ALL

PATIENTS: Both Registered and Non-Registered Patients REPORT DATES: JAN 01, 2017 TO MAR 02, 2017

	# A	Activities	ACT TIME (hrs)	
^	PROVIDER: THOM, CAROL  CASE MANAGEMENT (CM)  PROVIDER TOTAL:			
48	CASE MANAGEMENT (CM)	1	0.2	
NA	PROVIDER TOTAL	1	0.2	
SFFILL	TROVIDER TOTAL	_	V . Z	
J - 1	ACTIVITY LOCATION TOTAL:		Section and the section :	
		25	37.1	
	ACTIVITY LOCATION: COMMUNITY PROVIDER: JERRY, LETHA CASE MANAGEMENT (CM) MONITOR PATIENT (MP) NOT FOUND (NF)	6	3 9	
	MONITOR PATIENT (MP)	1	1.7	
	NOT FOUND (NF)	1	0.6	
	NOT FOUND (NF) OTHER PATIENT SERVICE (OP) PATIENT CARE (PC) TRANSPORT PATIENT (TP)	11	16.5	
	PATIENT CARE (PC)	3	1.9	
	TRANSPORT PATIENT (TP)	69	53.3	
			menuoen	
	PROVIDER TOTAL:	91	77.8	
	PROVIDER: KELLEY, ROBERTA			
	ADMINISTRATION/MANAGEMENT (A CASE MANAGEMENT (CM) MONITOR PATIENT (MP) NOT FOUND (NF)	AM 2	3.0	
	CASE MANAGEMENT (CM)	1	1.0	
	MONITOR PATIENT (MP)	2	0.6	
	MONITOR PATIENT (MP) NOT FOUND (NF) OTHER PATIENT SERVICE (OP) PATIENT CARE (PC) PROVIDE STAFF TRAINING (ST)	1	0.4	
	OTHER PATTENT SERVICE (OP)	1	0.5	
	PATTENT CARE (PC)	2	0.5	
	DROWING STAFF TRAINING (ST)	1	2.7	
	TRANSPORT DATTENT (TD)	35	30.8	
	PATIENT CARE (PC) PROVIDE STAFF TRAINING (ST) TRANSPORT PATIENT (TP)	=======		
	PROVIDER TOTAL:	45	39.4	
	PROVIDER: THOM, CAROL  CASE MANAGEMENT (CM)  OTHER PATIENT SERVICE (OP)  TRANSPORT PATIENT (TP)			
	CASE MANAGEMENT (CM)	8	6.6	
	OTHER PATTENT SERVICE (OP)	1	3.0	
	TRANSPORT PATTENT (TP)	13	12 1	
	IIIIIIII (II)			
	PROVIDER TOTAL:	22	21.7	
		======	======	
	ACTIVITY LOCATION TOTAL:	158	139.0	
	ACTIVITY LOCATION: ELDER HOME PROVIDER: THOM, CAROL CASE MANAGEMENT (CM)			
	CASE MANAGEMENT (CM)	11	15.5	
X	PROVIDER TOTAL:		15.5	
,				
	ACTIVITY LOCATION TOTAL:	11		
	ACTIVITY LOCATION: (ELDER TELEPHONE)			
	DROUTERE MILION CAROL			
	CASE MANAGEMENT (CM)	20	5.7	
	CADE FRANCISMENT (CIT)	20	J • 1	



MAR 02, 2017 Page 4

ALS

CHR/PCC ACTIVITY REPORT

### YREKA

PROGRAM: ALL

PATIENTS: Both Registered and Non-Registered Patients
REPORT DATES: JAN 01, 2017 TO MAR 02, 2017

# A	ctivities	ACT TIME (hrs	)
MONITOR PATIENT (MP)	2	0.7	
PROVIDER TOTAL:		6.3	
ACTIVITY LOCATION TOTAL:	22	6.3	
	22	0.3	
ACTIVITY LOCATION: HOME  PROVIDER: JERRY, LETHA  CASE FINDING/SCREENING (CF)  CASE MANAGEMENT (CM)  MONITOR PATIENT (MP)  OTHER PATIENT SERVICE (OP)  PATIENT CARE (PC)  TRANSPORT PATIENT (TP)		5.3 4.2 15.7 4.1 1.3	
PROVIDER TOTAL:		32.8	
PROVIDER: KELLEY, ROBERTA  CASE FINDING/SCREENING (CF)  CASE MANAGEMENT (CM)  MONITOR PATIENT (MP)  NOT FOUND (NF)	3 2 4 1	0.5 3.4 3.0 0.0	
PROVIDER TOTAL:		6.9	
PROVIDER: THOM, CAROL  CASE FINDING/SCREENING (CF)  CASE MANAGEMENT (CM)  HEALTH EDUCATION (HE)  OTHER PATIENT SERVICE (OP)  TRANSPORT PATIENT (TP)	1 11 1 1	0.7 10.7 0.3 0.7 2.6	
PROVIDER TOTAL:		14.9	
ACTIVITY LOCATION TOTAL:	65	54.5	
ACTIVITY LOCATION: (TELEPHONE) PROVIDER: THOM, CAROL CASE MANAGEMENT (CM) MONITOR PATIENT (MP) OTHER PATIENT SERVICE (OP) TRANSPORT PATIENT (TP)	28 1 1 3	1.5 0.8	
PROVIDER TOTAL:		9.5	
ACTIVITY LOCATION TOTAL:	33	9.5	
PROGRAM TOTAL:	314	261.9	

RUN TIME (H.M.S): 0.0.0



### **Health Board Report**

### Joshua Stanshaw - Operations Manager

### Health Board Meeting 9 March 2017, Orleans

### Yreka Clinic

- The HVAC RFP has had one proposal that has been asked to be revised as it exceeded budget. There has been one contractor in to measure the floor for the removal/installation of the floor.
- Cindy Hayes & Dr. Novak have been working to refresh the appearance of the clinic
- > Efforts are being made to increase specialist visits with Dr. Ashouian on Saturdays

### **Happy Camp Clinic**

> The Happy Camp clinic staff will begin cross training for various roles to help ensure coverage.

### **Orleans Clinic**

Sandra will be floating to Orleans 2 days per week to assist and make sure the pharmacy is kept in order.

### **Senior Nutrition**

- With raw food/supplies being delivered to Happy Camp I am having the Senior Nutrition Supervisor perform a cost analysis of the deliveries versus having staff drive to procure supplies and food.
- ➤ Happy Camp provided approximately 650 meals during the month of January and Orleans provided approximately 250 meals.

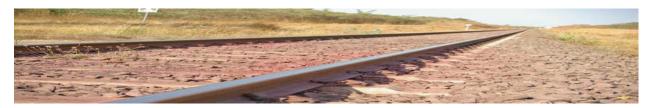
### **Administrative**

- Vehicles have been purchased and delivered
- > Park Model Homes have been ordered and working out logistics of delivery.
- ➤ I continue with the CPCA HealthManagement+ courses. Monthly webinars are scheduled until the next Sacramento training.

**Board Report** 

March 9, 2017

Lessie Aubrey, Manager



CLIA Permit renewed for Karuk Community Health Clinic.

Change of CEO for Orleans Pharmacy Permit in progress.

Patient Satisfaction Survey in progress. Yreka doing well and the others are moving slowly. Interviewed for GPRA Coordinator

Met with Kori and Sharon Denz on eligibility program.

Reviewed staff for exclusions on OIG list as part of the compliance program.

CQI Reports:

- 1. PAP Smear Rates: Our current PAP Smear rate is 47.6% and we have improved 2.9% this year. This shows that we have finally met our 2% improvement goal for this year.
- 2. Karuk Community Health Clinic Tara Ware: Tara reported that Melissa completed most tasks appropriately while she was here. The MA's are documenting at 100% and Jeff Ott is doing well except for documenting that the patient's ID was verified by him.
- 3. Yreka dental Pain Level Documentation Susan Beatty: Susan Reports that Dr. Felker is doing well with documenting the patient's pain level. The last 2 quarters he was at 100% and this quarter at 90%. Nickki Hokanson has gone from "0" to 60%. Susan feels this project has reached its potential and plans to discontinue this project. She will be selecting a new project to monitor.
- 4. Yreka Dental Records Audit- Susan Beatty: The goal is to have all chart entries at 90% or higher. Dr. Felker was low on only one entry and that was 70% on the Exam Treatment Plan Signed. Nickki Hokanson met all goals except the Medical Alerts which was at 85%. Dr. Millington met all goals and Dr. Lew did well except for Allergies at 80% and Exam Treatment Plan Signed at 60%..
- 5. Happy Camp Dental Audit Lindsay Whitehouse and Vickie Walden Dr. Brassea on children's charts reached our goal in every area except 2, which were pain documentation at 60%, and Patient registration Face Sheet in the last 12 months at 0%, which was actually the receptionist responsibility. On her adult charts she reached our goal in everything except the face sheets (a receptionist duty).

Nikki Hokanson, RDH met our goals in both children and adults except for pain documentation and face sheets.

### **RPMS**

Karuk Tribal Health and Human Services Program
Health Board Meeting-Happy Camp
March 8, 2017
Patricia White, RPMS Site Manager



### Workload reports

Below is the January 2017 Operations Summary and Tribal Statistics. In January 2017 we were down 420 visits over December 2016. This can be attributed to the winter storms during January that cause power outages. Although we had generators to help keep facilities open, many people cancelled their appointments. We had a failure with the generator at the data center that caused all servers to shut down. Eric and the IT department managed to do a work around and get servers online until the system could be repaired. There were 1518 ambulatory visits/encounters in all locations. Happy Camp was down by 172 visits, Orleans was down by 59 visits, and Yreka was down by 189 visits. 486 of these visits were for Native American patients (32%).

### **Projects / Tasks**

 <u>UDS Report 2016</u> –The first submission of the 2016 UDS went in on 2/14/2017, and it came back for review on 2/20/2017. I made corrections, verified data and the second submission went in on 2/27/2017.

This report consumed much of my time in February. I appreciate and am thankful for the input I received from Dr. Novak CEO, Eileen Tiraterra and Suzanna Hardenburger in the Business office, Laura Mayton CFO, and Pat Hobbs BH Director in putting this report together.

Once the report is finalized by HRSA, a copy will be available upon request.

RPMS Budget: February 2016

Budget Code	3000-75
Program Year	2016-2017
Total Budget	\$240,454.40
Expenses year to date	\$78,879.25
Unencumbered Balance	\$160.575.12
Percent used	33.22%

Respectfully Submitted,

Patricia C White, RPMS Site Manager

### OPERATIONS SUMMARY FOR KARUK TRB HP Service Unit

## FOR JAN 2017 Prepared for the March 8, 2017 Health Board Meeting

(Note: In parentheses following each statistic is the percent increase or decrease from the same time period in the previous year. '\*\*' indicates no data is present for one of the two time periods.)

#### PATIENT REGISTRATION

There are 20,296 (+3.3) living patients registered at this SU. This number does not represent the 'Active User Population' which is found elsewhere in PCC Reports. There were 59 (+31.1) new patients, 0 (\*\*) births, and 3 (-50.0) death(s) during this period. Data is based on the Patient Registration File.

### THIRD PARTY ELIGIBILITY

There were 3,112 (+0.3) patients enrolled in Medicare Part A and 2,943 (+0.2) patients enrolled in Part B at the end of this time period.

There were 202 (+4.7) patients enrolled in Medicare Part D.

There were also 8,227 (+3.3) patients enrolled in Medicaid and 7,431 (+3.1) patients with an active private insurance policy as of that date.

### CONTRACT HEALTH SERVICES

Total CHS expenditures (obligations adjusted by payments) for this period were 52,036.68 (+23.4). The number and dollar amount of authorizations by type were:

57 - DENTAL		11	5595.05
64 - NON-HOSPITAI	SERVICE	660	46441.63

#### DIRECT INPATIENT

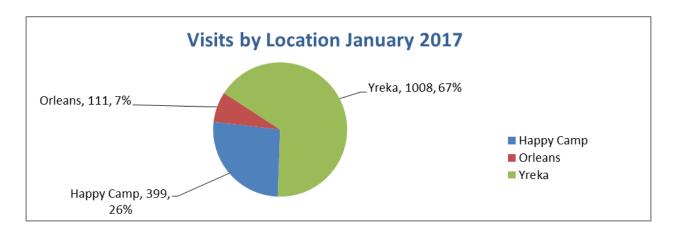
[NO DIRECT INPATIENT DATA TO REPORT]

### AMBULATORY CARE VISITS

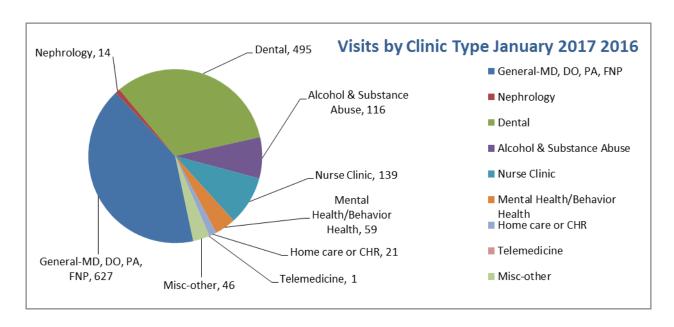
There were a total of 1,518 ambulatory visits (-13.6) during the period for all visit types except CHS.

They are broken down below by Type, Location, Service Category, Clinic, Provider Discipline and leading Diagnoses. These do not equate to 'official' APC Visits which are identified in other PCC Reports.

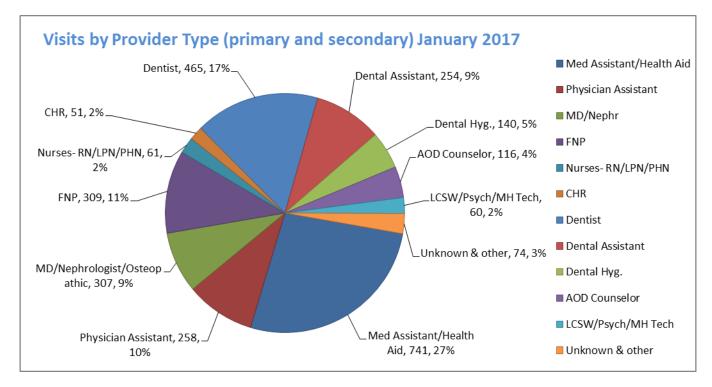
Ву	Type: TRIBE-638 PROGRAM	1,518	(-13.6)
Ву	Location:		
	YREKA	1,008	(+12.0)
	KARUK COMMUNITY HEALTH CLINIC	399	(-37.9)
	ORLEANS	111	(-48.1)



Ву	Service Category: AMBULATORY TELECOMMUNICATIONS	1,475 43	(-14.9) (+87.0)
Ву	Clinic Type:		
	GENERAL	627	(-35.0)
	DENTAL	495	(+19.3)
	NURSE CLINIC	139	(+26.4)
	ALCOHOL AND SUBSTANCE	116	(-12.8)
	BEHAVIORAL HEALTH	47	(-28.8)
	OTHER	37	(+105.6)
	HOME CARE	21	(+162.5)
	NEPHROLOGY	14	(**)
	MENTAL HEALTH (PSYCHIATRY)	8	(-65.2)
	CHART REV/REC MOD	7	(+75.0)
	TELEBEHAVIORAL HEALTH	4	(-42.9)
	PHARMACY	1	(+0.0)
	TELEMEDICINE	1	(-66.7)
	TELEPHONE CALL	1	(-66.7)



By Provider Type (Primary and Seconda:	ry Prov	ders):
MEDICAL ASSISTANT	683	(-12.3)
DENTIST	465	(+14.3)
NURSE PRACTITIONER	309	(+16.6)
PHYSICIAN ASSISTANT	258	(-41.8)
DENTAL ASSISTANT	254	(-20.1)
MD	211	(+7.7)
DENTAL HYGIENIST	140	(+89.2)
ALCOHOLISM/SUB ABUSE COUNSELOR	116	(-34.1)
UNKNOWN	74	(**)
HEALTH AIDE	58	(-74.9)
COMMUNITY HEALTH REP	51	(+88.9)
LICENSED PRACTICAL NURSE	50	(-67.9)
LICENSED CLINICAL SOCIAL WORK	47	(-28.8)
NEPHROLOGIST	17	(**)
MENTAL HEALTH TECHNICIAN	13	(**)
CLINIC RN	11	(**)



The ten leading purposes of ambulatory visits by individual ICD Code are listed below. Both primary and secondary diagnoses are included in the counts.

	By ICD Diagnosis		
1).	Essential (primary) hypertension	119	(-10.5)
2).	DENTAL EXAMINATION	102	(+920.0)
3).	Deposits [accretions] on teeth	98	(+96.0)
4).	Encounter for dental exam and clean	96	(-33.3)
5).	Encntr for oth proc for purpose oth	83	(+1,283.3)
6).	Other specified counseling	81	(+3.8)
7).	Dental caries, unspecified	67	(-33.7)
8).	Other chronic pain	66	(+633.3)
9).	Low back pain	58	(-35.6)
10).	Type 2 diabetes mellitus without co	56	(-24.3)

### CHART REVIEWS

There were 863 (-26.0) chart reviews performed during this time period.

### INJURIES

There were 42 visits for injuries (-58.4) reported during this period. Of these, 11 were new injuries (-42.1). The five leading causes were:

1). Oth cause of strike by thrown, proj	2	(**)
2). Unspecified fall due to ice and sno	1	(**)
3). Fall in (into) filled bathtub causi	1	(**)
4). Fall from or off toilet w/o strike	1	(**)
5). Slipping, tripping and stumbling w/	1	(**)

#### EMERGENCY ROOM

[NO EMERGENCY ROOM VISITS TO REPORT]

### DENTAL

There were 370 patients (+16.4) seen for Dental Care. They accounted for 495 visits (+19.3). The seven leading service categories were:

1). PATIENT REVISIT	340	(+24.5)
2). HYPERTENSION SCREENING	250	(+22.5)
3). INTRAORAL - PERIAPICAL EA	ACH ADDITIO 152	(+72.7)
4). LOCAL ANESTHESIA IN CONJU	UNCTION WIT 129	(+0.8)
5). INTRAORAL - PERIAPICAL FI	RST RADIOG 122	(+1.7)
6). TOPICAL APPLICATION OF FL	LUORIDE VAR 96	(+71.4)
7). FIRST VISIT OF FISCAL YEA	AR 86	(-34.8)

#### IN-HOSPITAL VISITS

[NO IN-HOSPITAL VISITS TO REPORT]

### PHARMACY

There were 1,746 new prescriptions (-9.9) and 0 refills (\*\*) during this period.

### Tribal Statistics January 2017

	Registered Indian Patients January 2017	Indian Patients Receiving Services January 2017	APC Visits by Indian Patients January 2017
Karuk	2129	388	287
Descendants residing in CA	1922	177	114
All Other Tribes	2288	114	85
	6339	679	486

### **Council Report**

### Happy Camp Clinic

### 03/01/2017

February saw us out of the snow and into the floods, mud and rock slides, and collapsing roadways which we survived, but not without a scratch to Cayla's car. We gathered boxes and saved them, and made evacuation plans should it be needed for the clinic with the threat of flooding.

We made calls to our kids that need CHDP visits and have had some success with getting them to come in. We've been making several home visits to our elders and other very sick individuals here in Happy Camp to give some IV and IM medications to help them feel better.

We also have "acquired" somewhat of a Mascot for the clinic since his Mama works here and he has separation anxiety. If you see a massive, wolf-like canine around town or campus, just let us know at the clinic and we'll come get him. He is such a tender heart to be so big, and leaves home sometimes to find his Mama.

### February 2017 REPORT FOR ORLEANS CLINIC

- Medical/lab Patients seen/scheduled in February are back on track after all the storms – our numbers increased. We had 137 face to face visits with our provider and 110 lab visits. Our provider was out of the office 4 days this month.
- February Dental was on site for visits with Nikki one day, also they ordered a chair to set up our exam room 3 as a dental room.
- I.T. is looking at moving our Video Conferencing equipment to the break room, mounted on the wall out of any hazardous environment such as food or drink spills. Still keeping the Tele-Med equipment on a mobile cart to be used in the exam room.
- Our medications lost in the storms have been coming in and we are pretty much re-stocked for vaccines and other refrigerated control supplies.

\*\* Confidential Patient Data Covered by Privacy Act \*\*

Clinic Name	Date	Sched Appt	Unsched Appt	Over- Books	No- Shows	Cancel Appt	Total Seen
FLOWERS OR	2/1/2017	12	0	0	0	3	12
	2/3/2017	0	0	0	0	2	0
	2/6/2017	3	0	0	0	0	3
	2/7/2017	11	0	0	1	7	11
	2/8/2017	12	0	0	1	3	12
	2/9/2017	5	2	0	2	2	7
	2/10/2017	11	1	0	2	3	12
	2/13/2017	11	3	0	3	2	14
	2/14/2017	4	1	0	2	4	5
	2/15/2017	8	1	0	1	2	9
	2/16/2017	2	1	0	0	2	3
	2/17/2017	7	0	2	1	3	9
	2/20/2017	5	0	0	3	4	5
	2/21/2017	5	0	0	0	0	5
	2/22/2017	. 6	0	0	0	1	6
	2/23/2017	3	0	0	0	0	3
	2/24/2017	11	0	0	2	0	11
	2/27/2017	0	0	0	0	1	0
	2/28/2017	10	0	0	2	3	10
	Clinic Total:	126	9	2	20	42	137

Total Seen = Sched + Unsched + Overbooks

Cancelled and No-Shows are not included in the above totals and are given for statistical purposes only.

\*\* Confidential Patient Data Covered by Privacy Act \*\*

Clinic Name	Date	Sched Appt	Unsched Appt	Over- Books	No- Shows	Cancel Appt	Total Seen
OR LAB	2/1/2017	3	0	0	0	0	3
	2/3/2017	0	1	0	0	0	1
	2/6/2017	1	0	0	0	0	1
	2/8/2017	1	1	0	0	0	2
	2/9/2017	0	1	0	0	0	1
	2/10/2017	4	3	0	0	1	7
	2/13/2017	1	1	0	0	3	2
	2/15/2017	4	0	0	0	0	4
	2/16/2017	1	0	0	0	0	1
	2/17/2017	8	0	0	0	1	8
	2/20/2017	1	0	0	1	1	1
	2/21/2017	3	0	0	0	0	3
	2/22/2017	1	0	0	1	0	1
	2/23/2017	1	0	0	0	0	1
	2/24/2017	3	0	0	0	0	3
	2/27/2017	3	1	0	0	0	4
	2/28/2017	1	1	0	0	0	2
	Clinic Total:	36	9	0	2	6	45

Total Seen = Sched + Unsched + Overbooks

Cancelled and No-Shows are not included in the above totals and are given for statistical purposes only.

Clinic Name	Number of Visits 2/1/2017-2/28/2017	Number of Visits 2/1/2016-2/28/2016	Net Change	% Change
OR LAB	45	44	1	2.27 %
FLOWERS OR	137	110	27	24.55 %