### Karuk Community Health Clinic

64236 Second Avenue Post Office Box 316 Happy Camp, CA 96039 Phone: (530) 493-5257 Fax: (530) 493-5270



64236 Second Avenue Post Office Box 1016 Happy Camp, CA 96039 Phone: (530) 493-2201

Karuk Dental Clinic

Fax: (530) 493-5364

### Administrative Office

Phone: (530) 493-1600 • Fax: (530) 493-5322 64236 Second Avenue . Post Office Box 1016 . Happy Camp, CA 96039

### VACANCY ANNOUNCEMENT

The Karuk Tribe is now accepting applications for the position of:

Title: IT/Security Technician

Reports to: Information Technology Director

**Location:** Happy Camp

Salary: \$15 to \$22 per hour, depending on experience

The Security Technician is a member of the Information Technology Department, and **Summary:** 

> provides IT user support. The Security Technician installs, maintains and reviews all the digital camera and digital security systems for the Karuk Tribe. The Security Technician is also responsible for reviewing camera recordings after a security event has occurred.

Classification: Full Time, Regular, Non-Exempt

# Application Deadline: April 6, 2018 at 5:00 pm

Applications are available at all Tribal Offices or on the Internet at www.karuk.us/jobs/ The Karuk Tribe's (TERO) Preference and Drug & Alcohol Policy apply. If selected applicants must successfully pass a drug screening test and be willing to submit to a criminal background check.

Job descriptions are available online at: www.karuk.us or by contacting the Human Resources Department, Telephone (530) 493-1600 ext. 2010, Fax: (530) 493-1611, Email: tparry@karuk.us

# **Karuk Tribe Application Checklist**

To ensure that your application will be properly considered for employment with the Karuk Tribe, you <u>MUST</u> attach documentation for the information that is requested on the employment application form. The Tribe's Human Resources department is not responsible for ensuring your application is complete upon submission.

- ✓ <u>Enrollment Documentation</u> to be considered for Tribal Preference you <u>must</u> attach documentation of your enrollment with a federally recognized tribe. The Tribe's Enrollment department is not allowed to submit your documentation for you.
- ✓ <u>Veterans Preference</u> You <u>must</u> attach a copy of your DD-214 to be considered for Veterans Preference. Without this documentation you will not be given Veteran's Preference.
- ✓ <u>Employment History</u> You should completely fill out your employment history even if you attach a resume with your application. It is important to include all information that is requested in this section.
- ✓ <u>Education</u> You <u>must</u> attach copies of your educational achievements including certifications, special training certificates, degrees, vocational certifications or other types of education that you have to document that you meet specific job description requirements.
- ✓ <u>Driver's License</u> You must provide the state and number of your Driver's License on your application. 99% of jobs at the Karuk Tribe require a Driver's License. Your application will be withdrawn from consideration without this information. If you do not have a Driver's License but expect to have one in the near future you should write down when you expect to have it.
- ✓ <u>References</u> You <u>must</u> include at least three (3) references on your application including their contact information.
- ✓ <u>Signature</u> You must sign your application or it will be withdrawn from consideration for employment with the Karuk Tribe.
- ✓ **Resume** while not required, it is a good practice to include a resume with your application.
- ✓ <u>Cover letter</u> while not required, it could prove beneficial to include a short cover letter with your application.
- ✓ <u>Reference Letters</u> while not required, it could prove beneficial to submit reference letters from former employers, associates or other individuals who you have worked with.

For further job opportunity referrals be sure to complete the TERO Skills Bank application! Contact the TERO Department or go online to www.karuk.us and click on the TERO page

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### Karuk Dental Clinic

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### POSITION DESCRIPTION

Title: IT/Security Technician

**Reports to: Information Technology Director** 

**Location:** Happy Camp

Salary: \$15 to \$22 per hour, depending on experience

**Summary:** The Security Technician is a member of the Information Technology Department, and

provides IT user support. The Security Technician installs, maintains and reviews all the digital camera and digital security systems for the Karuk Tribe. The Security Technician is also responsible for reviewing camera recordings after a security event has occurred.

Classification: Full Time, Regular, Non-Exempt

## **Responsibilities:**

- 1. Shall be responsible for the upkeep and maintenance of technology, including but not limited to computers, servers, printers, networking, phone systems and camera systems in all tribal offices and programs.
- 2. Shall add, remove and update user accounts on various servers and systems.
- 3. Shall perform computer, printer, and telephone installation, maintenance and troubleshooting.
- 4. Shall perform software installation, updates, and troubleshooting.
- 5. Shall perform regular checks on Karuk Tribe digital security cameras and digital security systems to insure the integrity of these assets during security incidents.
- 6. Shall install new digital security cameras and other security related items.
- 7. Shall prepare designs and recommendations to present to management to improve security at all tribal sites as needed.
- 8. Shall review security camera recordings after an incident, and prepare appropriate reports for management and law enforcement.
- 9. Shall assist Information Technology Director with major projects.

- 10. Shall perform technical work related to equipment repair. This includes calling support companies and performing hardware replacements.
- 11. Shall assist Network Administrator with computer and server backups and disaster recovery planning and preparation.
- 12. Shall assist with pulling and terminating twisted pair and fiber optic network cables.
- 13. Shall perform troubleshooting as problems arise.
- 14. Shall be responsible for data entry into trouble ticket system.
- 15. Shall work effectively with managers and staff and maintain cooperative relationships.
- 16. Is available for local and out of the area travel as required for job related training. Shall attend all required meetings and functions as requested.
- 17. Shall be polite and maintains a priority system in accepting other job duties as assigned.

### **Qualifications:**

- 1. Have the ability to work effectively with Native American people in culturally diverse environments.
- 2. Have the ability to manage time well and work under stressful conditions with an even temperament.
- 3. Have the ability to establish and maintain harmonious working relationships with other employees and the public.
- 4. Have the ability to understand and follow oral and written instructions.
- 5. Have the ability to work with little supervision.
- 6. Good troubleshooting skills to pinpoint software and hardware problems
- 7. Have working knowledge of software products including Microsoft Office, PDF, email clients, web applications and audio/video applications.
- 8. Working knowledge of networking and Internet systems.
- 9. Hands-on experience in system installation, configuration and maintenance.
- 10. Have strong communication skills including writing, speaking and phone etiquette.

# **Requirements:**

- 1. Must have a high school diploma or equivalency.
- 2. Must have at least one of the following:
  - a. An associate's degree in a computer or security field
  - b. 2 years' experience working in a technical or security field

- c. Appropriate technology and security certifications, such as CompTIA A+, Network+, and Security+ or equivalents.
- 3. Must have extensive knowledge of computers, networks and security, including specific knowledge of IP cameras, Windows, switching, telephony, and cabling.
- 4. Must have A+, Network+, Security+ or other technical certifications, or a willingness to obtain.
- 5. Must be a self-starter, well organized, and willing to learn new skills. Must be able to prioritize duties and ensure timely completion of tasks.
- 6. Must have demonstrated ability to speak clearly and assertively in face-to-face, as well as telephone communications.
- 7. Must possess valid driver's license, good driving record, and be insurable by the Tribe's insurance carrier.
- 8. Must adhere to confidentiality policy. Must never reveal information obtained from security cameras and systems except with management permission or as required by law.
- 9. Must successfully pass a pre-employment drug screening test and be willing to submit to a criminal background check.

**Tribal Preference Policy:** In accordance with the TERO Ordinance 93-0-01, Tribal Preference will be observed in hiring.

**Veteran's Preference:** It shall be the policy of the Karuk Tribe to provide preference in hiring to qualified applicants claiming Veteran's Preference who have been discharged from the United States Armed Forces with honorable and under honorable conditions.

| Council Approved:       |      |  |
|-------------------------|------|--|
| Chairman's Signature: _ | <br> |  |
| Employee's Signature:   |      |  |