
Karuk Community Health Clinic

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Happy Camp, CA 96039
Phone: (530) 493-5257
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Karuk Tribe**Administrative Office**

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64236 Second Avenue • Post Office Box 1016 • Happy Camp, CA 96039

Karuk Dental Clinic

64236 Second Avenue
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Phone: (530) 493-2201
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Vacancy Announcement

Title: Dental Receptionist

Reports To: Assistant Dental Director/Lead RDA

Location: Happy Camp Clinic

Salary: \$16.00 - \$28.00 per hour DOE

Summary: The Dental Receptionist shall receive patients and clinic visitors, provide telephone support, schedule appointments and enter patient data into the RPMS system as indicated. Shall be responsible for the confidentiality and security of all patient information including medical/dental records. Shall have knowledge and follow the current Karuk Tribal Health Program policies and procedures and shall work as a part of the Karuk Tribal Health Program to promote a positive attitude in an environment of continuous quality improvement.

Classification: Full Time, Regular, Non-Exempt

Application Deadline: August 15, 2023 by 5:00 pm

Applications are available at all Tribal Offices or on the Internet at www.karuk.us. The Karuk Tribe's (TERO) Preference and Drug & Alcohol Policy apply.

If selected applicants must successfully pass a drug screening test and be willing to submit to a criminal background check.

Job descriptions are available online at: www.karuk.us or by contacting the Human Resources Department, Telephone (530) 493-1600 ext. 2043, Fax: (855) 437-7888, Email: Humanresources@karuk.us

Position Description

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Responsibilities:

1. Shall efficiently carry out the function of scheduling, rescheduling and cancellation of patient appointments using the RPMS patient registration and appointment scheduling modules.
2. Shall print daily appointment schedules for the appropriate dental staff.
3. Shall competently assist in the appropriate collection and verification of all required billing information e.g., Medicare cards, MediCal cards, insurance cards/information and cash payments.
4. Shall efficiently assist in completion of new patient registration and registration updates as needed into the RPMS system.
5. Shall consistently advocate acceptable patient conduct in the lobby and shall assist in keeping the lobby and restroom neat.
6. Shall optimistically greet visitors and provide them with appropriate information. When needed shall have them sign in, take a visitor's badge, and be escorted while in the building.
7. Shall promptly and adequately answer phone, route calls, take or deliver messages.
8. Shall competently mail out broken and cancellation appointment notices, collect billing information for referrals and assist patients with prescription refills as necessary.
9. Assists with patient referrals. Maintains referral log, schedules appointments, keeps current with Purchase Referred Care (PRC) to ensure all documentation is complete and funding is available to cover referrals eligible for Sliding Fee Schedule (SF).
10. Shall proficiently maintain all dental logs, including, but not limited to, patient referral log, dental lab log, recall lists, and quick call lists.
11. Shall capably provide support for the back office as needed.

12. Shall adequately assist in dental chart preparation prior to patient appointments.
13. Shall accurately prepare purchase requisitions, when necessary.
14. Shall cooperate and demonstrate the ability to work well with other Karuk Tribal Departments, as necessary.
15. Shall efficiently coordinate incoming and outgoing dental lab.
16. Shall competently assure the confidentiality and security of all dental health records according to current KTHP policies and procedures and HIPAA.
17. Shall capably serve on health committees as requested.
18. Is capably available for local and out of the area travel as required for job related training. Is cooperative in attending all required meetings, and functions as requested.
19. Shall correctly call in prescriptions or prescription refills as requested by appropriate dental staff.
20. Is courteous in accepting other job duties as assigned.

Qualifications:

1. Demonstrates the ability to work effectively with Native American people in culturally diverse environments.
2. Exhibits the ability to manage time well and work under stressful conditions with an even temperament.
3. Displays the ability to establish and maintain harmonious working relationships with other employees and the public.
4. Demonstrates the ability to understand and follow oral and written instructions.

Requirements:

1. Must have High School Diploma or equivalent.
2. Must possess a valid driver's license, good driving record and be insurable by the Tribe's insurance carrier.
3. Must have competence in word processing, spreadsheets, office equipment and general computer usage.
4. Must possess excellent telephone skills. Must have good written and verbal communication skills.
5. Must adhere to confidentiality and HIPAA policies.
6. Must become and remain certified in adult and child CPR from the American Heart Association and BLS (Basic Life Support).

7. Must have the ability to comprehend and follow Karuk Tribal Health Program's policies and procedures.
8. Must provide documentation of immunity to measles and rubella or become vaccinated with the recommended vaccines and Hepatitis B vaccine. Must test for TB at time of hire and per CDC guidelines as required. Must have an annual health exam and a Flu Immunization and a COVID-19 vaccination or exemption as required.
9. Must successfully pass a pre-employment drug screening test and be willing to submit to a criminal background check.

Tribal Preference Policy: In accordance with the TERO Ordinance 93-0-01, Tribal Preference will be observed in hiring.

Veteran's Preference: It shall be the policy of the Karuk Tribe to provide preference in hiring to qualified applicants claiming Veteran's Preference who have been discharged from the United States Armed Forces with honorable and under honorable conditions.

Council Approved: April 14, 2005 **Revised:** November 8, 2007, September 14, 2017, November 7, 2019
August 19, 2021, February 22, 2023

Chairman's Signature: _____ **Date:** _____

Employee's Signature: _____ **Date:** _____

**** Employee must sign position description annually, during their evaluation.**